

Licensed clinical social worker provider enrollment

Background: Licensed clinical social workers (LCSWs) must register with Georgia Medicaid under Category of Service (COS) 998 in order to request Amerigroup Community Care authorization for services via the Georgia Medicaid Management Information System (GAMMIS) web portal. LCSWs enrolled solely under COS 820 will not be able to use the GAMMIS web portal for Amerigroup authorization requests.

What is the impact of this change?

- Providers enrolled under COS 820 with Georgia Medicaid will not have access to use the GAMMIS web portal for Amerigroup authorization requests.
- COS 820 is designated as **Medicare Only Licensed Clinical Social Worker Program** by the Georgia Department of Community Health.
- LCSWs must enroll under COS 998 designated as **CMO Only** in order to use the GAMMIS website for Amerigroup authorization requests.

Why is this change necessary?

Providers must use the GAMMIS website to submit outpatient behavioral health authorization requests to Amerigroup. In order to do so, providers must be appropriately enrolled with Georgia Medicaid under the appropriate COS. Providers enrolled under the incorrect COS will be unable to request prior authorizations and unable to provide certain services to Amerigroup members.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at the toll-free phone numbers listed below:

- Medicaid providers call 1-800-454-3730.
- Medicare providers call 1-866-805-4589.