

Three-day emergency prescription fill

Background: Amerigroup Community Care recognizes that it is sometimes necessary for members to begin therapy before a prior authorization (PA) is reviewed. In certain emergencies, Amerigroup allows members to obtain a three-day (72-hour) emergency prescription fill from their retail pharmacy before obtaining PA.

What does this mean to me?

In an emergency situation, Amerigroup provides coverage for a three-day (72-hour) supply of eligible outpatient prescription drugs before a PA decision is rendered. Each member is allowed one emergency fill per medication and dosage strength every 30 days. Controlled substances (e.g., narcotics, ADHD agents) are covered; however, a new prescription must be written to fill the remaining days needed. This policy also applies to covered outpatient prescription drugs that are part of an *unbreakable package*, such as asthma inhalers or insulin vials.

Please note that this policy **does not** cover:

- Compounded drugs.
- Specialty drugs.
- Over-the-counter (OTC) products.
- Cough and cold products (OTC and prescription).
- Blood glucose meters.
- Vaccines.

Our in-network pharmacies are authorized to follow this policy and will receive instructions to dispense a three-day emergency supply when an eligible prescription drug is ordered.

What should I do when prescribing drugs for my patients?

To ensure that your patients receive medications without a delay in therapy, we encourage you to:

- Prescribe medications on the Amerigroup formulary by accessing the searchable formulary at <https://providers.amerigroup.com/GA> or using the Real-Time Benefit Check available in most electronic medical record (EMR) systems.
- If PA is required:
 - Use the electronic PA (ePA) request tool and check the status of your PA requests at <https://www.covermy meds.com>.
 - For emergency situations in which a delay in treatment may cause harm or lead to an emergency room visit, you should state *three-day emergency fill* on the prescription to indicate that an emergency situation exists.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.