

## **New pharmacy electronic prior authorization request tool effective January 1, 2018**

**Summary of update:** Amerigroup Community Care has partnered with CoverMyMeds to offer an electronic prior authorization (ePA) request tool that simplifies the process for requesting medications and checking the status of your submissions.

### **Features**

These new features help simplify the prior authorization process. You will be able to:

- Submit requests for general pharmacy medications (medications dispensed directly to a member from a retail pharmacy or shipped from a specialty pharmacy).
- Check ePA status.
- Upload supporting documents and review appeal status.

### **Availability**

The tool will be available beginning January 1, 2018.

### **Accessing the tool**

- Visit <https://www.covermymeds.com>.
- Locate the existing link within your electronic medical records tool if available.

### **Support with ePA through CoverMyMeds**

- For the Support Center, visit <https://www.covermymeds.com/main/help>.
- For support via chat, locate and activate the chat window in the bottom right of the webpage.
- For support via phone, call 1-866-452-5017.

Amerigroup is focused on providing new tools to help make your job a little easier. We appreciate the compassion and dedication with which you care for your patients and our members.