

Provider Update

Newborn Medicaid ID number and sick baby notification; newborn notification and clinical assessment

Summary: To ensure timely notification and determination of a sick newborn within 24 hours, facilities must assure all sick newborns have a Medicaid ID number obtained through providers.amerigroup.com/GA.

To ensure timely notification and approval determination of a newborn within 24 hours, facilities must ensure all newborn notifications have a newborn assessment attached and are submitted through providers.amerigroup.com/GA.

✦ **What this means to you:** Beginning September 1, 2015, facilities must follow the requirement that all inpatient hospital notifications, medical necessity information and concurrent review updates comes through the Alliant Georgia Medical Care Foundation (GMCF) Prior Authorization Portal.

- Medical necessity information must be attached to the initial notification for medical review
- All sick baby notifications must come through the Alliant GMCF portal with the sick baby's Medicaid ID number, not the mother's Medicaid ID number
- If there are multiple births, you must obtain the Medicaid number for each birth via Hewlett Packard (HP) by calling the HP Provider Line at 1-800-766-4456

Beginning September 1, 2015, facilities must follow the requirements below:

- All newborn notifications must be submitted via the Alliant GMCF Prior Authorization Portal
- Newborn assessment information must be attached to the initial notification of a newborn delivery
- If there are multiple births, newborn assessment information must be attached for each delivery

It is important to remember the following:

- You can no longer submit sick baby or clinical notifications under the mother's Medicaid ID
- The provider's information must be added to the portal notification in the Reference Provider ID line; do not list the facility's name as the provider ID name
- Amerigroup Community Care will no longer accept telephonic or faxed clinical information for notification
- You can no longer submit notifications without the newborn assessment attached



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Why are these changes necessary?

The Georgia Department of Community Health requires that Amerigroup make a determination on all sick newborn inpatient cases within 24 hours.

What are the impacts of these changes?

Impacts of this change include the following:

- Failure to follow this process could result in immediate denial due to no clinical information
- Sick baby authorizations will occur within 24 hours of notification
- Improved tracking of clinical documentation

What if I need assistance?

If you have questions about this communication, received it in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730 (Medicaid providers).

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