

# Provider Update

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## Required preauthorization for custom molded orthotics

**Summary of change:** Effective May 23, 2016, custom molded orthotics will require preauthorization (PA).

✦ **What this means to you:** Custom molded orthotic requests must be reviewed by Amerigroup Community Care for PA for dates of service on or after May 23, 2016.

### **What is the impact of this change?**

Amerigroup will require PA for custom molded orthotics beginning May 23, 2016. Refer to the provider self-service tool for detailed authorization requirements.

Please use the Availity Web Portal ([availity.com](http://availity.com)) and attach the supporting clinical information for medical necessity review.

### **What if I need assistance?**

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

