

## Update: Behavioral Health Coding Support

This document serves as a support guide to assist you in accurate claims submissions as it relates to:

- **Community Support H2015**
- **Psychosocial Rehabilitation Services H2017**

Services must meet authorization and medical guidelines appropriate to the diagnosis. Proper billing and submission guidelines are required along with the use of industry-standard, compliant codes on all claim submissions.

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Effective January 1, 2015, Amerigroup allows any CORE provider to bill using either of these codes when indicated by documentation that supports medical necessity regardless of the member age:

- H2015 Community Support
- H2017 Psychosocial Rehabilitation

These services are provided in order to promote stability and build toward age-appropriate functioning in the member's daily environment. Stability is measured by a decreased number of hospitalizations, decreased frequency and duration of crisis episodes, and increased and/or stable participation in community/work activities. Supports based on the member's needs are used to promote recovery/resiliency while understanding the effects of the mental illness and/or substance abuse and to promote functioning. The objectives of these services are:

- Identification, with the member, of strengths, which may aid him or her in achieving recovery/resilience, as well as barriers that may impede the development of skills necessary for functioning in work, an educational setting, with peers, or with family and friends
- Support with skills development to build and enhance natural age-appropriate supports
- Assistance in the development of interpersonal and community coping and functioning skills
- Assistance in helping the member self-recognize emotional triggers and self-manage behaviors related to the behavioral health issue
- Assistance with personal development, work or school performance, and functioning in social and family environments by teaching skills and strategies to lessen the effect of the behavioral health symptoms
- Assistance in enhancing social and coping skills that reduce life stresses resulting from the member's mental illness/addiction
- Assistance to the member, family or caretaker in understanding how to gain access to necessary rehabilitative, medical, social and other services and supports
- Assistance to the member, family or caretaker in understanding illness and self-management, including medication self-monitoring
- Identification, with the member and named family or caretakers, of risk indicators related to substance-related disorder relapse and the development of skills and strategies to prevent relapse
- Services meeting authorization and medical guidelines appropriate to the diagnosis
- Proper billing and submission guidelines along with the use of industry standard, compliant codes on all claims submissions