

# Provider Update

## New preventive health benefit for members 21 years and older

**Summary of update:** Effective January 1, 2016, the Department of Community Health (DCH) implemented a change to its existing physician office visits policy. Members 21 years of age and older are now able to access one preventive health visit and 10 office visits each calendar year.

✦ **What this means to you:** In association with this policy change, Amerigroup Community Care will pay preventive health visits for Georgia Families and Georgia Families 360<sup>SM</sup> members 21 years and older effective January 1, 2016. Primary care practitioners (PCPs), including internists, family physicians, OB-GYN specialists, certified nurse practitioners (NPs), physician assistants (PAs), federally qualified health centers (FQHCs) and rural health clinics (RHCs) are encouraged to perform the preventive health visits for adults.

### **What is the impact of this update?**

In association with this policy change, effective January 1, 2016, Amerigroup will pay preventive health visits for members 21 years and older. Primary care practitioners (PCPs), including internists, family physicians, OB-GYN specialists, certified nurse practitioners (NPs), physician assistants (PAs), FQHCs and RHCs are encouraged to perform the preventive health visits for adults.

Providers may bill one preventive health visit (993XX) for a member annually (between January and December of the calendar year). Providers must use one of the following ICD-10 diagnosis codes when billing the preventive health visit code: Z00.00 or Z00.01 (encounter for adult examination). Each member is allowed 10 office visits (992XX) per calendar year. The following preventive visit codes are billable for this policy change:

- 99385 or 99395 (Adults 21 through 39 years of age). This code is currently open for members under the age of 21 years
- 99386 or 99396 (Adults 40 through 64 years of age)
- 99387 or 99397 (Adults 65 years and older)

Amerigroup is currently configured to pay these codes. If you have rendered these services to members 21 years and older after January 1, 2016, and have already submitted a claim, Amerigroup will reprocess all claims (claims resubmission is not necessary). If you have rendered these services to members 21 years and older after January 1, 2016, and have not submitted a claim, you can resubmit your "corrected" claim during the appropriate timely filing period. Please be sure to follow the rules for submitting a corrected claim.

### **What if I need assistance?**

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.