

Provider Update

Florida Medicaid and Florida Healthy Kids Provider Manual 2014 Update Now Available Online

Summary: The latest update to your Amerigroup Community Care provider manual is now available on our provider website at providers.amerigroup.com/FL.

✦ **What this means to you:** Please take an opportunity to review the updated manual.

Why is this update necessary?

Hosting our provider manual online is an environmentally friendly way for us to offer you easy access to the most current information about our programs.

What has been updated for this version?

Recent changes have been made to correct an error in the Medicaid and Florida Healthy Kids provider manual section *Role and Responsibility of the Specialty Care Provider*. It was incorrectly implied that a referral from a primary care physician (PCP) was required in order for a member to receive care from a specialty care provider. **A referral from the member's PCP is not required.**

What if I need assistance?

If you would like a hard copy of the updated manual for your practice or if you need assistance, contact your local Provider Relations representative or call our Provider Services team at the phone numbers listed below:

- Medicaid providers, call 1-800-454-3730
- Medicare providers, call 1-866-805-4589

Thank you for your valued participation with Amerigroup.



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