

Provider Update

Important Notice for Amerigroup Providers Regarding Durable Medical Equipment and Medical Supply Services

Background: Effective July 28, 2015, Univita Healthcare Solutions (Univita) will no longer administer durable medical equipment (DME), infusion and home health services for Amerigroup members. Amerigroup will honor the terms of contracts with current Univita downstream participating providers for DME, infusion and/or home health services.

What this means to you:

If you have patients needing care, continue to service your patients.

- Amerigroup has temporarily waived pre-authorization requirements and these services may be subject to retrospective review.
- Providers will be notified of new authorization requirements in a separate provider communication.

What resources are available to me?

A list of providers working with us during the transition can be found on our website at providers.amerigroup.com/FL under the Referral Directories heading.

What if I need assistance?

If you have questions or know of a member who needs assistance during this transition, please call Provider Services at 1-800-454-3730. Please refer to your Amerigroup quick reference card for additional information and be sure to visit us online at providers.amerigroup.com/FL for the latest reference materials. A representative will be happy to help you.

We thank you for the care you provide to our members, your patients!



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