

New medication electronic prior authorization request tool effective May 1, 2018

Summary of update: Amerigroup has partnered with CoverMyMeds to offer an electronic prior authorization (ePA) request tool that simplifies the process for requesting medications and checking the status of your submissions.

Features

These new features help simplify the prior authorization process. You will be able to:

- Submit requests for general pharmacy medications (medications dispensed directly to a member from a retail pharmacy or shipped from a specialty pharmacy).
- Check ePA status.
- Upload supporting documents and review appeal status.

Availability

The tool will be available beginning May 1, 2018.

Accessing the tool

- Visit <https://www.covermymeds.com>.
- Locate the existing link within your electronic medical records tool if available.

Support with ePA through CoverMyMeds

- For the Support Center, visit <https://www.covermymeds.com/main/help>.
- For support via chat, locate and activate the chat window in the bottom right of the webpage.
- For support via phone, call 1-866-452-5017.

Amerigroup is focused on providing new tools to help make your job a little easier. We appreciate the compassion and dedication with which you care for your patients and our members.