

Provider Update

Accredo named preferred network for specialty pharmacy

Background: Accredo is the Amerigroup Community Care preferred network pharmacy/drugstore for specialty drugs.

✦ **What this means to you:** If you have prescribed a specialty drug to an Amerigroup member, he or she will need to have the prescription filled at an Accredo pharmacy. Keep in mind, prescriptions may only be for a 30-day supply.

To switch a patient to an Accredo pharmacy:

- Call 1-800-870-6419 Monday through Friday from 8 a.m. to 11 p.m. Eastern time or Saturday from 8 a.m. to 5 p.m.
- Fax the prescription and a copy of the member's Amerigroup ID card to 1-800-824-2642.

When a patient switches to an Accredo pharmacy, he or she will receive the following services:

- Delivery to his or her home or your office if allowed by law
- Access to nurses and pharmacists 24 hours a day, 7 days a week

What if I need assistance?

If you would like to obtain a list of network specialty pharmacies, call Accredo at 1-800-987-4904.

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.

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