

## Review of information on file for your practice

**Summary:** To better communicate with providers and improve member access to providers, Amerigroup District of Columbia, Inc. maintains an up-to-date, accurate and complete provider directory. **Please take a moment to review the information we have on file for your practice.** If information is incorrect or outdated, please update your practice profile.

You will be able to review and update the following information:

- Office details (e.g., address, billing address or office hours)
- Provider location details
- Provider details (e.g., provider specialty or accepting new patients)
- Cultural Competency Training participation
- Web address
- *Americans with Disabilities Act* compliance

**To review your directory profile information, please go to**  
<http://survey7.sphanalytics.com/AmerigroupDCProviderData>.

You will be able to sign in and access your practice profile using your TIN. Once signed in, you will be able to review your practice's profile information and make any necessary changes or updates.

### **What if I need assistance?**

If you have any questions about this initiative, please contact your local Provider Relations representative or call Provider Services at 1-800-454-3730. If you have problems accessing the website above or entering information, email [AmerigroupDCproviderdata@sphanalytics.com](mailto:AmerigroupDCproviderdata@sphanalytics.com). SPH Analytics, Inc. is an independent research firm that is helping us collect accurate information.

Thank you for your continued support in keeping provider records up to date and accurate for our members.