

How to contact IngenioRx Specialty Pharmacy beginning May 1, 2019

As of May 1, 2019, IngenioRx is the pharmacy benefit manager (PBM) for prescription drugs, mail-order pharmacy* and specialty pharmacy for Amerigroup District of Columbia, Inc. members. Because Amerigroup and IngenioRx are both Anthem, Inc. companies, your patients gain fast, easy access to their health and prescription benefits in one place.

Contacting IngenioRx Specialty Pharmacy

If you need to contact IngenioRx Specialty Pharmacy regarding a Medicaid member, they can be reached in the following ways:

- Phone: 1-833-262-1726 (24 hours/7 days a week)
- Fax: 1-833-263-2871

If you have questions about this change, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

*not available in all markets