

To: Amerigroup, District of Columbia, Inc. Providers

From: Amerigroup, District of Columbia, Inc.

Subject: **Amerigroup, District of Columbia, Inc. Transition after September 30, 2020**

Date: September 18, 2020

Attention: Amerigroup, District of Columbia, Inc. Provider:

Effective October 1, 2020, Amerigroup, District of Columbia, Inc. will no longer participate in the District's Medicaid Managed Care Program. **Amerigroup DC will continue to be responsible for proper and timely adjudication of all services rendered to its enrollees until 11:59pm on September 30, 2020. Amerigroup DC is also responsible for the entirety of all inpatient stays that begin on or before September 30, 2020 and continue past that date.**

Amerigroup DC is a collaborative partner and will be operational and accessible to continue to accept provider claims for three hundred sixty-five (365) days for services rendered on or before September 30, 2020, *and* for those inpatient hospitalizations that extend beyond the termination date.

Please follow the current claims submission process by submitting through Availity* or mail. **All claims (including electronic submissions) that do not meet the above criteria will be denied.**

The mailing address for claims submissions is listed below. Please send all claims submissions to:

**Amerigroup, District of Columbia, Inc.
P.O. Box 61010
Virginia Beach, VA 23466-1010**

The claims appeals process will remain the same and Amerigroup DC will accept appeals received no later than ninety (90) days from Date of Check or Denial Date. Amerigroup DC will respond to appeals within thirty (30) days of receipt. Please submit a copy of the denial document and copies of all supporting documents through Availity or to:

**Payment Dispute Unit
Amerigroup, District of Columbia, Inc.
P.O. Box 61599
Virginia Beach, VA 23466-1599**

* Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup, District of Columbia, Inc.

Finally, the Amerigroup DC Provider Relations Department will also be available beyond September 30, 2020 to address any concerns or questions. Please contact your local Amerigroup DC Provider Relations team at **1-410-981-4556**.

Thank you in advance for your cooperation throughout this transition process.