

Provider Update

Upcoming changes to durable medical equipment precertification requirements

Summary of change: Beginning January 1, 2015, Amerigroup* precertification requirements will change for certain durable medical equipment (DME) items. Federal and state law, state contracts and Centers for Medicare & Medicaid Services guidelines, including definitions and specific contract provisions/exclusions, take precedence over these precertification rules and must be considered first when determining coverage.

✦ **What this means to you:** Noncompliance with new requirements may result in denied claims. Please share this information with staff and other providers in your practice. ***Not all changes are listed here. Use the instructions below to look up code-specific requirements.***

What is the impact of the change?

Precertification requirements will be added to specific services in the following categories:

- Hospital beds
- Lifts
- Wheelchair/wheelchair accessories
- Custom DME

Reminder: All DME rentals require precertification.

How do I find precertification and code-specific requirements not listed in this bulletin?

For code-specific precertification requirements, use the [Precertification Lookup tool](#) under the Quick Tools menu.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.

*In Louisiana, Amerigroup Louisiana, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.