

Provider Update

Amerigroup Offers Medicare Advantage Member Incentive for Wellness Visit

Amerigroup* Community Care is launching a wellness campaign for individual and group-sponsored Medicare Advantage (MA) members. As part of this campaign, we will contact members by letter and encourage them to see their provider for a wellness visit or routine physical by April 30, 2016. If members visit their provider by that date, they will receive a \$50 incentive. However, to receive the reward, they will be required to obtain provider signature attesting to the annual visit. Amerigroup members in the following Medicare Advantage plans are eligible for the incentive:

TX Medicare Advantage HMO and D-SNP

NJ Medicare Advantage D-SNP

As a result of this campaign, you may experience more than the usual number of appointment requests from your MA patients. We hope you will complete their visits by April 30, 2016.

Please note: Providers may bill the visit as the Annual Wellness Visit, which is covered once every 365 days. If the member has had an Annual Wellness visit in the past 365 days, the provider also may use *Routine Physicals/Preventive Medicine Services codes 99381-99397 - Preventive Medicine Services* to bill the visit.

Additional information on [routine physical coverage](#) can be found at the [New Jersey](#) and [Texas](#) provider sites under News & Announcements.

Members have been asked to do the following to obtain their reward:

See Your Doctor

When you see your doctor for a qualified Annual Routine Physical, remember to ask him or her to sign the Rewards for Health coupon. During the visit, the doctor will perform a comprehensive history, assessment and review your risk factors. Your doctor will let you know which screenings, shots, lab tests and other preventive services you will need.

In the event that a member forgets to bring the reward coupon to an appointment, you may download, complete and sign the attached generic form during the visit. Thank you for supporting this program and our members.

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Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program.

*In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup, Texas, Inc.





Dear member,

We have **\$50 waiting just for you**. When you complete your Annual Routine Physical by April 30th, we will reward you with a **\$50 gift card**. A yearly physical exam helps you and your doctor work out a care plan to help you stay healthy. Start getting healthy and get your rewards today. It's easy!

HOW TO EARN YOUR REWARDS

Step 1: See Your Doctor

When you see your doctor for a qualified Annual Routine Physical, remember to get him or her to sign the Rewards for Health coupon below. During the visit, the doctor will perform a comprehensive history, assessment, and review your risk factors. Your doctor will inform you which screenings, shots, lab tests and other preventive services you will need.

Step 2: Mail Your Coupon

Once the coupon has been signed, mail it in the prepaid envelope provided. After we receive your coupon, we will mail you a \$50 gift card. Please choose the store gift card you would like to receive by marking the box on the coupon. If you do not make a choice, you will get a Walmart gift card. You must mail your coupon by April 30, 2016. Allow 6 - 8 weeks for processing.

IT'S THAT SIMPLE

Take care of yourself, and earn a \$50 reward! The Rewards for Health Program – just one more way Amerigroup helps you stay happy and healthy.

If you have any questions, just call the toll free Member Services phone number listed on the back of your member ID card.

1-866-805-4589

TTY 711

We're here from 8:00 a.m. to 11:00 p.m. local time, Monday through Friday. Except Holidays.

www.myamerigroup.com



Which Reward Card would you prefer?

Walmart CVS

(Default if unmarked)

Annual Routine Physical:

See your doctor for a complete physical exam.

Exam Date: _____

Doctor Signature: _____

Doctor Name: _____

(please print)

Member Name: _____

Member ID Number: _____

FREQUENTLY ASKED QUESTIONS...

What if I forget to choose which gift card I want?

If you forget to choose a gift card, we will send you a Walmart gift card.

Can I turn in my coupon with a 2015 service date?

We only accept a coupon with a **2016** service date.

What if I want to make sure my contact information is right?

If your address is wrong or if you have moved, please call the Member Services phone number on the back of your member ID card and let us know.

Rewards for Health Program Rules: The program is available to all active Amerigroup members. Incentives are offered only if your membership is active as of the postmark date on your return envelope. The screening must be completed by April 30, 2016 and the envelope must be postmarked by May 31, 2016. Lost or stolen gift cards will not be replaced. Amerigroup may verify the information provided on your coupon at any time. The program could be discontinued by Amerigroup at any time, without notice. You may file a grievance regarding this program by calling Member Services. However, you may not file an appeal related to this program. Your gift card cannot be converted to cash. Gift cards must only be used by Amerigroup members. They must not be used by nonmembers. Your doctor or an office staff member should sign your coupon before you return it in the prepaid envelope provided.

In NJ: Amerivantage Dual Coordination (HMO SNP) is a D-SNP plan with a Medicare contract and a contract with the New Jersey Medicaid program. In TX: Amerivantage is a D-SNP plan with a Medicare contract and a contract with the State Medicaid program. Enrollment in Amerivantage depends on contract renewal.

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Estimado Miembro,

Tenemos \$50 que esperan por usted. Si completa su examen físico anual de rutina antes del 30 de abril, le recompensaremos con una tarjeta de regalo por \$50. Un examen físico anual les ayudará, tanto a usted como a su médico, a idear un plan de salud para mantenerle saludable. Comience a ser saludable y reciba sus recompensas hoy mismo. ¡Es fácil!

CÓMO RECIBIR SUS RECOMPENSAS

Paso 1: Visite a su médico

Cuando visite a su médico para hacerse un examen físico anual de rutina, recuerde pedirle que firme el cupón de Recompensas por ser saludable de abajo. En la visita, el médico registrará su historia clínica integral, le hará una evaluación y examinará sus factores de riesgo. Su médico le informará qué exámenes, vacunas, análisis de laboratorio u otros servicios preventivos necesitará.

Paso 2: Envíe su cupón

Después de haber hecho firmar el cupón, envíelo por correo postal en el sobre con franqueo prepago que recibió. Cuando recibamos su cupón, le enviaremos una tarjeta de regalo por \$50 por correo postal. Marque el recuadro en el cupón para elegir la tarjeta de regalo de la tienda que le gustaría recibir. Si no marca ninguna opción, recibirá una tarjeta de regalo de Walmart. Debe enviar su cupón antes del 30 de abril de 2016. El procesamiento demora entre 6 y 8 semanas.

ES ASÍ DE SIMPLE

¡Cuide de sí mismo y reciba una recompensa de \$50! El programa de Recompensas por ser saludable es solo una de las maneras en que Amerigroup le ayuda a estar feliz y saludable.

Si tiene alguna duda, simplemente llame al teléfono gratis de Servicios para miembros impreso en el reverso de su tarjeta de identificación de miembro.

1-866-805-4589

TTY 711

Nos encontrará de 8:00 a.m. a 11:00 p.m. hora local, de lunes a viernes. Excepto Festivos.

www.myamerigroup.com



¿Qué Tarjeta de recompensa prefiere?

- Walmart
 - CVS
- (predeterminada si no elige otra)

Examen físico anual de rutina:

Visite a su médico para hacerse un examen físico completo.

Fecha del examen: _____

Firma del médico: _____

Nombre del médico: _____

(en letras mayúsculas)

Nombre del miembro: _____

Número de identificación del miembro: _____

PREGUNTAS FRECUENTES...

¿Qué sucede si olvido elegir qué tarjeta de regalo quiero?

Si se olvida de elegir una tarjeta de regalo, le enviaremos una tarjeta de regalo de Walmart.

¿Puedo canjear mi cupón con una fecha de servicio en 2015?

Solo aceptamos cupones con fechas de servicio de 2016.

¿Cómo puedo asegurarme de que mi información de contacto sea correcta?

Si su domicilio está equivocado o si se mudó, llame al número de teléfono de Servicios a miembros que encontrará en el reverso de su tarjeta de identificación de miembro e infórmenos.

Reglas del Programa de Recompensas por ser saludable: El programa está disponible para todos los miembros activos de Amerigroup. Se ofrecen incentivos solo a los miembros activos a la fecha del matasellos en el sobre enviado con sus cupones. El examen se debe realizar antes del 30 de abril de 2016 y la fecha del matasellos en el sobre debe ser anterior al 31 de mayo de 2016. No se reemplazarán las tarjetas de regalo extraviadas o robadas. Amerigroup puede verificar en cualquier momento la información que suministró en su cupón. Amerigroup puede discontinuar el programa en cualquier momento y sin aviso previo. Llame a Servicios a miembros si desea presentar una reclamación con respecto a este programa. Sin embargo, no puede presentar una apelación en relación con este programa. No puede canjear su tarjeta de regalo por efectivo. Las tarjetas de regalo solo pueden ser utilizadas por miembros de Amerigroup. No pueden ser usadas por personas que no son miembros. Su médico o un miembro del personal administrativo debe firmar su cupón antes de que usted lo envíe en el sobre con franqueo prepago que recibió.

En NJ: Amerivantage Dual Coordination (HMO SNP) es un plan D-SNP que celebró un contrato con Medicare y otro contrato con el programa Medicaid de New Jersey. En TX: Amerivantage es un plan D-SNP que firmó un contrato con Medicare y otro contrato con el programa Medicaid del estado. La inscripción en Amerivantage depende de la renovación del contrato.

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