

Provider Update

Transitional Care Management (TCM) Services

This is a correction to the December 2016 newsletter.

A beneficiary is eligible to receive TCM services beginning on the date they are discharged from the inpatient hospital setting and continues for the next 29 days. Amerigroup* Community Care determines the date of discharge based on the date the beneficiary received their discharge evaluation and management (E&M) visit. TCM services will be denied by Amerigroup if the discharge E&M visit is not received before the TCM service.

These billing instructions apply to all Medicare Advantage plans, including Dual Special Needs Plans, and Medicare-Medicaid Plans.

For more information on TCM services refer to <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/Transitional-Care-Management-Services-Fact-Sheet-ICN908628.pdf>.

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*In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.

