

# Provider Update

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## Claim Adjustments May Change Member Cost Share

Amerigroup\* Community Care reminds providers to please check the explanation of payments on claims. There are situations in which a claim may be adjusted and this may change a member cost-share. If you receive a claim adjustment from Amerigroup, please ensure the member cost-share is still accurate. Member cost-share information is located on the front right-side of the member ID card. Please note that all cost shares are not listed. If you have any questions about a member's cost share, please call the number on the back of the member ID card.

60509WPPENMUB 06/09/2016

\*In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.

