

AccordantCare™ to provide support for Medicare Advantage members with HIV

Amerigroup works with AccordantCare™ to provide targeted disease management services for our Amerigroup Amerivantage (Medicare Advantage) members a number of rare medical conditions. Effective February 1, 2017, AccordantCare added HIV management to the rare condition management program.

Members in your care who may benefit from additional outreach and information may receive letters, emails or phone calls from AccordantCare and Amerigroup. In the course of performing these activities, a nurse may contact you or your facility to obtain member information and/or AccordantCare may request medical information about Amerigroup members. AccordantCare and Amerigroup also will let you know of any health changes that may require your attention.

Members must give AccordantCare written consent that it can communicate any medical health changes to you. If the consent is not given by the member, AccordantCare will not be able to disclose any information to you.

If you feel that an individual Amerigroup Amerivantage member would benefit from this program, please have the member contact AccordantCare via phone or fax at 1-866-247-1150.

The information in this update may be an update or change to your provider manual. Find the most current manual at:
<https://providers.amerigroup.com>

In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.