

## **Prior authorization for genetic testing for members effective November 1, 2017**

Effective with dates of service on or after November 1, 2017, Amerigroup will transition medical necessity review of all genetic testing services for individual Medicare Advantage members to AIM. Additionally, this review will now take place as a **prior authorization**.

Beginning November 1, 2017, please submit genetic testing prior authorization requests to AIM through one of the following ways:

- Access the AIM **ProviderPortal**<sup>SM</sup> directly at <https://www.providerportal.com>. Online access is available 24 hours a day, 7 days a week, to process orders in real-time and is the fastest and most convenient way to request authorization.
- Access AIM via the Availity Web Portal at <https://www.availity.com>.
- Call the AIM Contact Center toll-free number at 1-800-714-0040, Monday-Friday from 8:30 a.m. 7 p.m. ET.

For further questions regarding prior authorization requirements, please contact the Provider Services number on the back of your patient's ID card.

The information in this update may be an update or change to your provider manual. Find the most current manual at <https://providers.amerigroup.com>.

In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a D-SNP plan with a Medicare contract and a contract with the State Medicaid program. Enrollment in Amerivantage depends on contract renewal. In New Mexico: Amerigroup Community Care of New Mexico, Inc. is an HMO plan with a Medicare contract. Enrollment in Amerivantage Classic depends on contract renewal.