

Provider Update

Outpatient Part B Nursing and Long-Term-Care Facilities: Contact OrthoNet for OT and PT Prior Authorizations

Amerigroup* Community Care is collaborating with OrthoNet, LLC to conduct medical necessity reviews for outpatient physical therapy (PT) and occupational therapy (OT) for our Medicare Advantage members.

Effective July 1, 2016, OrthoNet will accept precertification requests for outpatient occupational therapy and physical therapy from outpatient Part B therapy providers (nursing and long-term care facilities). Outpatient Part B Therapy providers, please note: Inpatient PT/OT services rendered as part of a Skilled Nursing level of care are excluded from this authorization process.

What does this mean to you?

As previously communicated, the following **outpatient** services/treatment requests for residents of nursing and long-term care facilities must be reviewed by OrthoNet for prior authorization.

- Physical therapy
- Occupational therapy

Prior authorizations can be obtained at the following phone or fax numbers:

Physical and Occupational Therapy

Fax 1-844-340-6419

Phone 1-844-340-6418

Detailed prior authorization requirements for Medicare Advantage members are available to the contracted provider by accessing the Provider Self-Service Tool within Availity. Go to Auths and Referrals/Authorizations from the left navigation menu. Select Amerigroup Medicare Advantage from the drop down box. You will be directed to the Medicare Advantage Precertification site which includes the precertification submissions and inquiries link and Patient360, which can be found under the Patient Information tab. Providers will find precertification requirements there as well via the Precertification look-up tool.

To verify member eligibility, benefits or account information, please call the telephone number listed on the back of the member's identification card.

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*In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.



Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.