

Provider Update

UPDATED: Skilled Nursing Facilities, Home Health and Long-term Care Facilities: OrthoNet OT and PT Prior Authorization Delayed until Further Notice

Amerigroup* Community Care's use of OrthoNet, LLC to conduct medical necessity reviews for physical therapy (PT) and occupational therapy (OT) rendered in outpatient skilled nursing facilities, long term care facilities and nursing homes for our individual Medicare Advantage members is delayed until further notice.

Amerigroup's use of OrthoNet, LLC to conduct medical necessity reviews for physical therapy (PT) and occupational therapy (OT) rendered in a home setting for our individual Medicare Advantage members also is delayed until further notice.

The Important Medicare Advantage Updates provider portal and Network Update will include new information as it becomes available.

In the meantime, providers should continue to render services and submit claims as they do today without submitting a prior authorization request.

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*In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.

