

# Provider Update

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## **Additional Information on ClaimCheck Upgrade to ClaimsXten**

Amerigroup\* Community Care previously announced plans to upgrade from ClaimCheck to the ClaimsXten auditing system in the 2<sup>nd</sup> Quarter in 2017.

This upgrade will continue to ensure claims auditing remains consistent with accepted industry coding standards. However, claim results may present differently than those processed in the earlier software even though the end result is the same.

The new software uses a set of Explanation Codes that differ from those currently in use. Along with the new explanation codes any updated associated descriptive text will display on the provider Explanation of Payment or Clear Claim Connection explaining the edits applied to the submitted claim just like today.

You may notice another difference on the Explanation of Payment when ClaimsXten applies an edit based on the number of units billed.

Currently claims which receive an audit due to units that exceed the maximum allowed are displayed on two separate lines. The new software will still show separate lines for claims with less than 100 units, but claims with units billed greater than one hundred will be displayed on a single line showing the reimbursement amount and the number of allowed units.

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\*In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.

