

Provider Update

Care Program Available for Members Facing Advanced Illness

Amerigroup* Community Care is offering Aspire Health to Amerigroup Medicare Advantage members/individual Medicare Advantage and Medicare Medicaid Plan members who are facing an advanced illness. The program will allow members and their care givers timely access to appropriate care 24/7 through the Aspire care management team. Aspire uses member claims data to identify and contact members who may benefit from this program. Members who choose to participate will receive in-home services as soon as possible.

Aspire does not replace the care of PCPs and specialists. Members enrolled in this program keep their PCP and other specialists and may continue to seek treatment. The Aspire clinical team will also consult regularly with PCPs and other specialists to discuss any significant changes to care plans or medications.

If you have questions or ever need to contact Aspire regarding a member's care, you may call the Aspire 24/7 toll free line at the phone numbers listed below.

Aspire Health will be available to members in these markets with the following effective dates:

State and membership type	County	Effective Date	Phone Number
New Jersey individual Medicare Advantage members	Bergen, Burlington, Essex, Hudson, Middlesex, Monmouth, Ocean, Passaic, Somerset, Union, Atlantic, Cumberland, Gloucester, Mercer, Morris	11/1/2016	(844) 735-3312
Texas -- Dallas, TX area Medicare Advantage and Medicare-Medicaid Plan members	Denton, Dallas, Tarrant (Already available in the Houston area)	9/1/2016	(844) 952-5591
Texas individual Medicare Advantage and Medicare-Medicaid Plan members	Bexar, Comal, El Paso, Hays, Hudspeth, Lubbock, Medina, Travis, Williamson, Aransas, Kleberg, Nueces, San Patricio, Crosby, Floyd, Garza, Hale, Hockley, Lamb, Lynn, Terry, Maverick, Webb, McMullen,	11/1/2016	(844) 952-5591



	Duval, Zapata, Jim Hogg, Star, Hidalgo, Willacy, Cameron		
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*In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.