Amerigroup Follows CMS Guidelines for DME Customization

Amerigroup* Community Care Medicare Advantage programs follow the Centers for Medicare & Medicaid Services regulations and guidelines for durable medical equipment (DME). Amerigroup has noticed an increase in authorization requests for customized items, including wheelchairs. CMS has a high threshold for what it considers a reimbursable customized DME item.

Items that are measured, assembled, fitted or adapted in consideration of a patient’s body size, weight, disability, period of need, or intended use (i.e., custom fitted items) or have been assembled by a supplier or ordered from a manufacturer who makes available customized features, modification, or components for wheelchairs that are intended for an individual patient’s use in accordance with instructions from the patient’s physician do not meet the definition of customized items. These items are not uniquely constructed or substantially modified and can be grouped with other items for pricing purposes.

To learn more please see JOM CMS Publication, 100-04, Chapter 20, Section 30.3.

*In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.