

# Provider Update

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## Amerigroup Follows CMS Guidelines for DME Customization

Amerigroup\* Community Care Medicare Advantage programs follow the Centers for Medicare & Medicaid Services regulations and guidelines for durable medical equipment (DME). Amerigroup has noticed an increase in authorization requests for customized items, including wheelchairs. CMS has a high threshold for what it considers a reimbursable customized DME item.

Items that are measured, assembled, fitted or adapted in consideration of a patient's body size, weight, disability, period of need, or intended use (i.e., custom fitted items) or have been assembled by a supplier or ordered from a manufacturer who makes available customized features, modification, or components for wheelchairs that are intended for an individual patient's use in accordance with instructions from the patient's physician **do not meet the definition of customized items**. These items are not uniquely constructed or substantially modified and can be grouped with other items for pricing purposes.

To learn more please see [IOM CMS Publication, 100-04, Chapter 20, Section 30.3.](#)

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\*In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.

