

## **Prior authorization requirement change for orthotics**

On December 1, 2017, prior authorization (PA) requirements will change for orthotics. PA reviews will be performed primarily on back, knee, ankle and foot orthoses. Federal and state law as well as state contract language and CMS guidelines, including definitions and specific contract provisions/exclusions, take precedence over these PA rules and must be considered first when determining coverage. **Noncompliance with new requirements may result in denied claims.**

Detailed PA requirements are available to contracted providers by accessing the Provider Self-Service Tool within the Availity Portal. Noncontracted providers can obtain PA requirements by calling 1-866-805-4589.

The information in this update may be an update or change to your provider manual. Find the most current manual at <https://providers.amerigroup.com>.

In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a D-SNP plan with a Medicare contract and a contract with the State Medicaid program. Enrollment in Amerivantage depends on contract renewal.