

A message for providers: Healthy Rewards



Amerigroup Washington, Inc. shares your commitment to your patients' health and well-being. We have implemented a new, easily accessible incentive program called Healthy Rewards. This program has been designed to help your patients stay on track with their health care visits.

It's simple. Every time your patient completes one of the qualifying healthy activities, they will get dollars added to their reloadable Healthy Rewards debit card.

- Prenatal first trimester or within 42 days of enrollment = \$10
- Prenatal visits (at least six prenatal care visits) = \$40
- Postpartum = \$25

Healthy Rewards can be used at the following approved retailers:

- Rite Aid
- Walmart



Members may use these funds to purchase approved items, including baby care items and more.

Help ensure your patients are receiving these rewards.

- Schedule an initial obstetrical (OB) visit within the first trimester or 42 days of enrollment with Amerigroup.
- Complete at least six prenatal care visits during the patient's pregnancy. This may include their first trimester visit.
- Complete the patient's postpartum checkup 21-56 days after delivery. If your patient had a C-section, her one- to two-week post-operative visit does not count as a postpartum visit.
- Encourage your patients to track their visits and earn rewards.
- Remind your patients after the baby is born to schedule their well-baby appointment with their pediatrician.



Here's how patients report their activities:

1. Log in to <https://myamerigroup.com/healthyrewards>.
2. Call Healthy Rewards at **1-877-868-2004** Monday-Thursday from 9 a.m.-8 p.m. and Friday from 9 a.m.-7 p.m. Eastern time.
3. Mail or fax the activity card your patients bring to your office to sign. Fax to **1-800-507-8575**.
4. Allow your patients to use an office-based terminal to report their activity online at <https://myamerigroup.com/healthyrewards>.

If you would like more information

on the Healthy Rewards program or our high-risk obstetric case management program, please call our Provider Services team at 1-800-454-3730.