



TO: Pharmacies

FROM: Washington Apple Health (Medicaid)

The Health Care Authority (the Agency) Emergency Fill Policy

The Agency guarantees claim payment for emergency fills. The Agency will authorize rejected claims upon request if the medication was dispensed as an emergency fill.

“Emergency Fill” means that the dispensing pharmacist used their professional judgment to meet a client’s urgent medical needs and dispensed the medication to the client prior to receiving reimbursement from the Agency.

If the dispensing pharmacist decides the client has an urgent medical need:

- Determine the quantity necessary to meet the client’s urgent medical need; (up to a 7 day supply)
- Dispense the medication to the client