A message for providers

Healthy Rewards

Amerigroup* shares your commitment to your patients’ health and well-being. We have implemented a new, easily accessible incentive program called Healthy Rewards. This program has been designed to help your patients stay on track with their health-care visits.

**It’s simple.** Every time your patient completes one of the qualifying healthy activities, they will get dollars added to their reloadable Healthy Rewards debit card.

- Prenatal = $25
- Postpartum = $50

Healthy Rewards can be used at the following approved retailers:

- Dollar General
- Family Dollar
- Walmart

Members may use these funds to purchase approved items, including baby care items and more.

Help ensure your patients are receiving these rewards.**

- **Schedule** an initial obstetrical (OB) visit within the first trimester or 42 days of enrollment with Amerigroup.
- **Complete** the patient’s postpartum checkup 21-56 days after delivery. If your patient had a C-section, their 1- to 2-week postoperative visit does not count as a postpartum visit.
- Encourage your patients to track their visits and earn rewards.
- Remind your patients once the baby is born to schedule a well-baby appointment with their pediatrician.

Here’s how the activities can be reported:

1. **Log in** to https://myamerigroup.com/healthyrewards.
2. **Call** Healthy Rewards at 1-877-868-2004 Monday through Thursday from 8 a.m. to 7 p.m. and Friday from 8 a.m. to 7 p.m. Central time.
3. **Mail or fax** the activity card your patients bring to your office to sign. Fax to 1-800-507-8575.
4. **Allow** your patients to use an office-based terminal to report their activity online at https://myamerigroup.com/healthyrewards.

If you would like more information on the Healthy Rewards program or our high-risk obstetric case management program, please call our Provider Services team at 1-800-454-3730.

**Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

**Healthy Rewards for prenatal and postpartum visits are not available for STAR+PLUS Dual eligible members, STAR+PLUS nursing facility members, and CHIP Perinate members.

https://providers.amerigroup.com/TX

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