Reason Code 305 Free Text Requirement Revision Effective July 1

Effective July 1, 2017, Reason Code 305, Malfunctioning Small Alternative Device or Invalid Small Alternative Device Value - Verified Services Were Delivered, has been revised as follows (revisions are italicized):

**Reason Code 305** is selected when a small alternative device malfunctions or provides invalid values. **Free text is required in the comment field**; the provider must document the actual time service delivery begins and/or ends. If the EVV system is missing the start or end time of a visit, the provider must document the missing time in the Free Text. If RC 305 is used for the same individual/member over a period greater than 14 calendar days, a replacement small alternative device should be ordered. **This is a preferred reason code.**

Failure to document the missing time in and/or out in the free text comment field may result in claim denial, recoupment or contract action.

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