Prior authorization requirements, Medical Policies and Clinical UM Guidelines

Medical Policies and Clinical Utilization Management (UM) Guidelines:

There are several factors that impact whether a service or procedure is covered under a member’s benefit plan. Medical Policies and Clinical UM Guidelines are two resources that help us determine if a procedure is medically necessary. These guidelines are available to you as a reference when interpreting claim decisions: https://medicalpolicies.amerigroup.com/green-provider/medical-policies-and-clinical-guidelines.

Precertification Lookup Tool: https://providers.amerigroup.com/Pages/PLUTO.aspx

Please review the Newsletter – Current section on the Texas provider website: https://providers.amerigroup.com/TX.