



## Your Voice Matters

The Bureau of TennCare invites you to participate in a QuILTTS Community Forum for Nursing Facility and HCBS providers.

QuILTSS stands for **Quality Improvement in Long-Term Services and Supports (LTSS)**.

QuILTSS is a TennCare initiative to promote the delivery of high quality LTSS for TennCare members. LTSS include nursing facility services as well as home and community based services (HCBS) for seniors and adults who have a physical disability.

QuILTSS includes the creation of a new payment system for nursing facilities and for some kinds of HCBS. In the future, one component of nursing facility reimbursement will depend on certain measures of the quality of services delivered by that facility. Nursing facilities performing better on those quality measures will be able to earn a higher level of reimbursement, while those with lower performance will earn less. Likewise, the rate that HCBS providers receive for certain services will depend in part on their performance on quality measures established for HCBS.

You can learn more about QuILTTS at <http://www.lipscomb.edu/transforming/QuILTSS>.

As part of the Robert Wood Johnson Foundation's State Quality and Value Strategies (SQVS) initiative, Tennessee has been awarded a grant that will provide funding for technical assistance to TennCare in the QuILTSS Initiative. The funding has been awarded to Lipscomb University via a contract with Princeton University to provide the technical assistance which will include facilitation of opportunities for broader stakeholder review and input regarding proposed quality improvements, stakeholder education, and provider training and technical assistance.

As changes to LTSS payments are being considered, **it is very important for your voice to be heard**. TennCare is hosting QuILTSS Community Forums across the state to gather suggestions and feedback on this important project. This is your opportunity to join others from your community in the conversation that will help develop this program.

The 120-minute QuILTSS Community Forum will include an overview of QuILTSS, highlights of other current national and state level quality initiatives, and small group discussions, where providers can offer input regarding the measurement of quality in LTSS. This is an opportunity to help create a system focused on rewarding the provision of high quality long-term services in Tennessee. Representatives from Lipscomb University's School of TransformAging ® will be facilitating the forums.

The dates, times and regions of the QuILTSS Community Forums are attached.

The QuILTSS Community Forum is open but space is limited and preregistration is required. Please RSVP by visiting <http://www.lipscomb.edu/transforming/QuILTSS>. We look forward to hearing what you have to say.



We are also holding Community Forums for people who receive LTSS, their families, and other interested community members. We have attached a copy of the invitation to the consumer/family Community Forum. Please share this information with the people served by your agency.

If you decide to attend a Community Forum, you should sign up for the Community Forum for providers. What if you are unable to attend the Community Forum for providers? You can still provide input on quality measures for LTSS by completing the QuILTSS Survey. It is available online at <https://www.surveymonkey.com/s/QuILTSS>. The survey will close on November 8, 2013, to allow time to analyze the information and use it to help establish quality measures for LTSS.



**Schedule for QuILTSS Community Forums**

Date ** Region ** Location	Session Times
<p align="center"><b>October 24, 2013</b></p> <p><b>NORTHWEST Region</b> Obion County Office on Aging – 622 South Depot Street, Union City, TN 38261</p> <p><b>AGING COMMISSION OF THE MID-SOUTH Region</b> (afternoon – 1<sup>st</sup> session only) Aging Commission - 2670 Union Avenue Extended, Memphis 38112</p>	<p>Consumers: 8:30 a.m. – 10:00 a.m. Providers: 10:30 a.m. – 12:30 p.m.</p> <p>Mid-South: Providers: 3:30 p.m. – 5:30 p.m.</p>
<p align="center"><b>October 25, 2013</b></p> <p><b>AGING COMMISSION OF THE MID-SOUTH Region</b> (morning – 2<sup>nd</sup> session only) Goodwill Homes Senior Center - 163 West Raines Road, Memphis 38109</p> <p><b>SOUTHWEST Region (afternoon)</b> Southwest TN Development District and AAAD – 102 East College Street, Jackson 38301</p>	<p>Mid-South: Consumers: 9:00 a.m. – 10:30 a.m.</p> <p>Southwest: Consumers: 1:30 p.m. – 3:00 p.m. Providers: 3:30 p.m. – 5:30 p.m.</p>
<p align="center"><b>October 28, 2013</b></p> <p><b>FIRST TENNESSEE Region</b> Appalachian Community Federal Credit Union Community Room – 5034 Bobby Hicks Hwy Suite 2, Gray, TN 37615</p>	<p>Consumers: 1 p.m. – 2:30 p.m. Providers: 3 p.m. – 5:00 p.m.</p>
<p align="center"><b>October 29, 2013</b></p> <p><b>EAST TENNESSEE Region</b> John T. O'Connor Senior Center – 611 Winona Street, Knoxville, TN 37917</p>	<p>Consumers: 10:30 a.m. – 12:00 p.m. Providers: 1:00 p.m. – 3:00 p.m.</p>
<p align="center"><b>October 30, 2013</b></p> <p><b>SOUTH CENTRAL TN Region</b> City of Lawrenceburg Auditorium - 233 West Gaines Street Lawrenceburg, TN 38464</p>	<p>Consumers: 10:30 a.m. – 12:00 p.m. Providers: 1:00 p.m. – 3:00 p.m.</p>
<p align="center"><b>October 31, 2013</b></p> <p><b>GREATER NASHVILLE Region</b> Fifty Forward Patricia Hart Building – 174 Rains Avenue, Nashville 37203</p>	<p>Consumers: 10:30 a.m. – 12:00 p.m. Providers: 1:00 p.m. – 3:00 p.m.</p>
<p align="center"><b>November 1, 2013</b></p> <p><b>UPPER CUMBERLAND Region</b> Nashville State Community College – 1000 Neal Street, Cookeville 38501</p>	<p>Consumers: 10:30 a.m. – 12:00 p.m. Providers: 1 p.m. – 3:00 p.m.</p>
<p align="center"><b>November 4, 2013</b></p> <p><b>SOUTHEAST TENNESSEE Region</b> Ray Evans Transit Center – 740 East 12<sup>th</sup> Street, 2<sup>nd</sup> floor Chattanooga 37403</p>	<p>Consumers: 10:30 a.m. – 12:00 p.m. Providers: 1 p.m. – 3:00 p.m.</p>