

Provider NewsBlast



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Amerigroup Community Care complies with all applicable federal and state civil rights laws, rules and regulations and does not discriminate against members/participants in the provision of services on the basis of race, color, national origin, religion, sex, age or disability. To report a discrimination complaint or to request language, communication or disability assistance for a member/participant, call 1-800-600-4441. Information about civil rights laws can be found on our [website](#) and is available from the [U.S. Department of Health and Human Services](#).

If you have questions about any of the articles contained in this NewsBlast or need assistance, contact your local Provider Relations representative or call Provider Services at the toll-free phone numbers listed below:

- Medicaid providers call **1-800-454-3730**.
- Medicare providers call **1-866-805-4589**.

Medicaid:

MCG care guidelines — 24th edition

Effective August 1, 2020, Amerigroup Community Care will upgrade to the 24th edition of MCG care guidelines for the following modules: Inpatient Surgical Care (ISC), General Recovery Care (GRC), Chronic Care (CC), Recovery Facility Care (RFC) and Behavioral Health Care (BHC). The below tables highlight new guidelines and changes that may be considered more restrictive.

Goal Length of Stay (GLOS) changes for ISC and BHC

Guideline	MCG code	24th edition GLOS	23rd edition GLOS
<i>Aortic Valve Replacement, Transcatheter</i>	S-1320	Two days postoperative	Three days postoperative
<i>Appendectomy, with Abscess or Peritonitis, by Laparoscopy</i>	S-185	Ambulatory or two days postoperative	Two days postoperative
<i>Appendectomy, without Abscess or Peritonitis, by Laparoscopy</i>	S-175	Ambulatory postoperative	Ambulatory or one day postoperative
<i>Repair of Pelvic Organ Prolapse</i>	S-1020	Ambulatory postoperative	Ambulatory or one day postoperative
<i>Urethral Suspension Procedures</i>	S-850	Ambulatory postoperative	Ambulatory or one day postoperative
<i>Appendectomy, with Abscess or Peritonitis, by Laparoscopy, Pediatric</i>	P-30	Ambulatory or two days postoperative	Two or three days postoperative
<i>Appendectomy, without Abscess or Peritonitis, by Laparoscopy, Pediatric</i>	P-20	Ambulatory postoperative	Ambulatory or one day postoperative
<i>Tibial Osteotomy, Child or Adolescent</i>	S-1131	Ambulatory or one day postoperative	One day postoperative
<i>Schizophrenia Spectrum Disorders, Adult: Inpatient Care</i>	B-014-IP	Five days	Six days
<i>Schizophrenia Spectrum Disorders, Child or Adolescent: Inpatient Care</i>	B-027-IP	Five days	Six days
<i>Transcranial Magnetic Stimulation</i>	B-801-T	Utilize <i>B-801-T</i> clinical indications for procedure.	Refer to <i>BEH.00002</i> for clinical indications for procedure.

New Optimal Recovery guidelines for ISC and new BHC guidelines

Body system	Guideline title	MCG code
Pediatrics	<i>Appendectomy, with Abscess or Peritonitis, Pediatric</i>	P-35
Pediatrics	<i>Appendectomy, without Abscess or Peritonitis, Pediatric</i>	P-25
Home care behavioral health	<i>Attention-Deficit and Disruptive Behavior Disorders</i>	B-003-HC
Home care behavioral health	<i>Autism Spectrum Disorders</i>	B-012-HC

Our customizations to MCG care guidelines 24th edition

Effective August 1, 2020, the following MCG care guideline 24th edition customizations will be implemented:

- *Carotid Artery Stenting (W0165)* — Clinical indications were customized to reference *CG-SURG-76 — Carotid, Vertebral and Intracranial Artery Stent Placement with or without Angioplasty*.
- *Deep Brain Stimulation (W0164)* — Clinical indications were customized to refer to *SURG.00026 — Deep Brain, Cortical, and Cerebellar Stimulation*.
- *Vagus Nerve Stimulation, Implantable (W0166)* — Clinical indications were customized to refer to *SURG.00007 — Vagus Nerve Stimulation*.

To view a detailed summary of customizations, go to [Medical Policies and Clinical UM Guidelines](#), select the **Other Criteria** drop-down and select [Customizations to MCG Care Guidelines 24th Edition](#).

TN-NB-0288-20

State communication

A message on behalf of the Division of TennCare:

Update to Allergen Immunotherapy

Summary of change: Amerigroup Community Care would like to share this notice regarding a change to the Allergen Immunotherapy guidelines. Effective January 1, 2020, GD modifier for initial supply has been terminated by Centers of Medicare & Medicaid Services (CMS).

What is the impact of this change?

Allergen immunotherapy:

- Initial supply should be billed with a U1 modifier

If you have billed dates of service from January 1, 2020, to current with the GD modifier for immunotherapy, you will need to rebill using the U 1 modifier as the GD is no longer valid and not HIPPA compliant.

TNPEC-3179-20

Medicare Advantage:

Coverage provided by Amerigroup Inc.

** CVS and PillPack are independent companies providing pharmacy services on behalf of Amerigroup Community Care. Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup Community Care.*

Multi-dose packaging

Background: Amerigroup Community Care wants to make multi-dose packaging available to your patients to help support medication adherence. It's a simpler, safer way for your patients to manage their medications. Multi-dose packaging is a free service available to members at select network pharmacies.

What is multi-dose packaging?

Multi-dose packaging (MDP) involves organizing prescription and over-the-counter products to provide ease to patients when taking their routine medications. Each MDP dispenser provides patients with a personalized roll of pre-sorted medication packs, labeled with the date and time of the patient's next scheduled dose. MDP helps reduce the stress of determining which medications to take, when to take them and how much of them to take.

Who provides these services?

MDPs can be shipped to the CVS* retail pharmacy of choice or directly to a patient's home at no additional charge. The MDP Care team is available 24/7 to address patient questions and concerns. The team also coordinates mid-month prescription changes with local CVS pharmacies. CVS MDP is licensed in all states and the District of Columbia.

If CVS isn't the right fit based on geography, PillPack* can provide MDP services for your patients. Packages can include prescription medication, over-the-counter medication and vitamins, and will include a date and time stamp on each packet to help your patients remember to take their medications. Patient copays should be the same; in some cases, it may be cheaper.

How do I refer my patients to MDP providers?

For CVS: Patients can enroll online at <https://www.CVS.com/multidose> or call **1-800-753-0596**. Patients residing in the District of Columbia, Georgia or South Carolina should call **1-844-650-1637** (due to remote practice restrictions). Members may also enroll at their local CVS pharmacy.

For PillPack: Patients interested in PillPack can enroll online at <https://www.pillpack.com/blue> or via phone by calling **1-866-282-9462**.

AGPCRNL-0103-20

Prior authorization requirements

On **June 1, 2020**, Amerigroup Community Care prior authorization (PA) requirements will change for the following codes. Federal and state law, as well as state contract language and CMS guidelines, including definitions and specific contract provisions/exclusions take precedence over these precertification rules and must be considered first when determining coverage. Noncompliance with new requirements may result in denied claims.

PA requirements will be added for the following codes:

- 0042T — CEREBRAL PERFUSION ANALYS CT W/BLOOD FLOW&VOLUME
- 0075T — TCAT PLMT XTRC VRT CRTD STENT RS&I PRQ 1ST VSL
- 0100T — PLMT SCJNCL RTA PROSTH&PLS&IMPLTJ INTRA-OC RTA
- 0110T — QUANT SENSORY TEST&INTERPJ/XTR OTHER STIMULI
- 0126T — COMMON CAROTID INTIMA MEDIA THICKNESS STUDY
- 0191T — ANT SEGMENT INSERTION DRAINAGE W/O RESERVOIR INT
- 0207T — EVAC MEIBOMIAN GLNDS AUTO HT& INTMT PRESS UNI
- 0221T — PLMT POST FACET IMPLT UNI/BI W/IMG & GRFT LUMB
- 0232T — NJX PLTLT PLASMA W/IMG HARVEST/PREPARATION
- 0238T — TRLUML PERIPHERAL ATHERECTOMY ILIAC ARTERY EA
- 0253T — INSERT ANT SGM DRAINAGE DEV W/O RESERVR INT APPR
- 0263T — AUTO BONE MARRW CELL RX COMPLT BONE MARRW HARVST
- 0268T — IM/REPL CARTD SINS BARREFLX ACT DEV PLS GEN ONLY
- 0278T — TRNSCUT ELECT MODLATION PAIN REPROCES EA TX SESS
- 0295T — EXT ECG > 48HR TO 21 DAY RCRD SCAN ANLYS REP R&I
- 0296T — EXT ECG > 48HR TO 21 DAY RCRD W/CONECT INTL RCRD
- 0297T — EXT ECG > 48HR TO 21 DAY SCAN ANALYSIS W/REPORT
- 0298T — EXT ECG > 48HR TO 21 DAY REVIEW AND INTERPRETATN
- 0330T — TEAR FILM IMAGING UNILATERAL OR BILATERAL W/I&R
- 0339T — TRANSCATHETER RENAL SYMPATH DENERVATION BILAT
- 0358T — BIA WHOLE BODY COMPOSITION ASSESSMENT W/I&R
- 0379T — VISUAL FIELD ASSESSMENT TECH SUPPORT W/INSTRUCT
- 0394T — HDR ELECTRONIC BRACHYTHERAPY SKIN SURFACE
- 0402T — COLLAGEN CROSS-LINKING OF CORNEA
- 0403T — DIABETES PREVENTION PROG STANDARDIZED CURRICULUM
- 0428T — REMOVAL NSTIM SYSTEM SLEEP APNEA PLS GENERATOR
- 0435T — PRGRMG EVAL NSTIM PLS GEN SYS SLEEP APNEA 1 SESS
- 0442T — ABLTJ PERC CRYOABLTJ IMG GDN NRV PLEX/TRNCL NRV
- 0448T — RMVL INSJ IMPLTBL GLUC SENSOR DIF ANATOMIC SITE
- 0449T — INSJ AQUEOUS DRAIN DEV W/O EO RSVR INITIAL DEV
- 0464T — VISUAL EP TESTING FOR GLAUCOMA W/INTERPJ & REPRT
- 0474T — INSJ ANT SEG AQUEOUS DRG DEV W/IO RSVR
- 0479T — FRACTIONAL ABL LSR FENESTRATION FIRST 100 SQCM
- 0488T — DIABETES PREV ONLINE/ELECTRONIC PRGRM PR 30 DAYS
- 0499T — CYSTO W/DIL & URTL RX DEL F/URTL STRIX/STENOSIS
- 0505T — EV FEMPOP ARTL REVSC TCAT PLMT IV ST GRF & CLSR

You may request PA online via the [Availity Portal](#)*.

Not all PA requirements are listed here. PA requirements are available to contracted providers by accessing the Provider Self-Service Tool via the Availity Portal by navigating to the [provider website](#) > Login. Call the Provider Services number on the back of the member's ID card for PA requirements.

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Acquisition of Beacon Health Options

Anthem, Inc. completed its acquisition of Beacon Health Options (Beacon), a large behavioral health organization that serves more than 36 million people across the country. Beacon will operate as a wholly owned subsidiary of Anthem. Amerigroup Community Care is a wholly owned subsidiary of Amerigroup Corporation. Amerigroup Corporation is a wholly owned subsidiary of Anthem, Inc.

Bringing together our existing solid behavioral health business with Beacon's successful model and support services creates one of the most comprehensive behavioral health networks in the country. It's also an opportunity to offer best-in-class behavioral health capabilities and whole-person care solutions in new and meaningful ways to help people live their best lives.

From the standpoint of our customers and providers at this time, it's business as usual:

- Members should continue to call the Customer Service number on the back of their membership card or access their health plan's website for online self-service.
- Providers should continue to use the provider service contact information, websites and online self-service websites as part of their agreement with either Amerigroup or Beacon.
- There will be no immediate changes to the way Amerigroup or Beacon manage their respective provider networks, contracts and fee arrangements. Amerigroup and Beacon provider networks, contracts and fee arrangements will remain separate at this time.

We know our providers continue to expect more of their health care partner, and at Amerigroup, we aim to deliver more in return.

For more details, please see the [press release](#), and additional details will be shared in future communications.

AGPCRNL-0101-20

Special section:
*Long-Term
Services and
Supports
(LTSS)*



COVID-19

Amerigroup Community Care wants to thank our providers for their continued support of the individuals receiving services throughout the COVID-19 crisis. All updates remain current on our provider website, as well as all available resources. Please reach out to your Provider Relations representative with any questions regarding COVID-19.

Workforce development

The quality and proficiency of the workforce is a vital metric that affects the day-to-day lives of people who receive services. The Amerigroup Community Care approach is to listen first to the needs of our providers and, in turn, the people receiving services. Secondly, Amerigroup is working to gather and synthesize crucial data to develop and cultivate a workforce strategy plan in collaboration with providers. In the coming months, we will begin to work with providers to improve outcomes of individuals by enhancing the knowledge, skills and competencies of the direct support professionals. Amerigroup is working hard to solve the workforce crisis by being available to assist providers to create, sustain and retain a viable workforce.

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