



Availity: Registration information and reminders

Amerigroup Community Care recently introduced Availity Web Portal, a tool to help reduce costs and administrative burden for our physicians and hospitals.

Whether you work with one managed care organization (MCO) or hundreds, Availity can help you quickly and easily file claims, check eligibility, process payments, and more. For your convenience, Availity also offers a link back to the Amerigroup provider self-service site for all other transactions.

If you need assistance

For any questions or additional registration assistance, contact Availity Client Services at **1-800-282-4548**, Monday through Friday, 8 a.m.-7 p.m. Eastern time.

HOW TO register

To initiate the registration process, your primary controlling authority (PCA) – the individual in your organization who is legally entrusted to sign documents – must first complete registration at www.Availity.com.

Once your PCA completes this initial process, your primary access administrator (PAA) – the individual in your organization who is responsible for maintaining users and organization information – will receive a temporary password that will allow him or her to add users, providers, and additional enrollments for the organization.

Each staff member should register with his or her own login credentials to avoid business disruptions.

ADDITIONAL training

For training, visit www.Availity.com and select Availity Learning Center under Resources in the top bar. From here, you can sign up for informative webinars and even receive credit from the American Academy of Professional Coders for many sessions.

Hypertensive diseases: Navigating the ups and downs of documentation and coding

Blood pressure is the force of blood against the walls of the arteries. Abnormally high pressure or hypertension damages blood vessels, causing them to become scarred, hardened and brittle. The damaged vessels are no longer able to adequately supply blood to the organs and tissues of the body. Hypertension can lead to strokes, organ failure, or heart attacks when not properly controlled.

Treating hypertension

Hypertension is a chronic condition that requires lifelong treatment for most people. Treatment is aimed at controlling blood pressure and treating underlying or secondary conditions. The American Heart Association recommends blood pressure levels below 120/80 and screenings starting at 20 years of age. Hypertension is typically treated with medications, exercise/diet, managing stress and not smoking.

Documentation and coding

The medical record documentation for patients with hypertension should include each of the following:

- **Type of hypertension** – benign (mildly elevated arterial pressure) or malignant (severe elevation that results in complications)
- **Complications** – body system such as heart or kidney that are affected by hypertension
- **Specific conditions** – details on the conditions that result from hypertension (i.e., heart failure, nephritis, cardiomegaly)
- **Assessment/treatment** – all measures aimed at controlling the hypertension or treating symptoms of complication(s)

Diagnosis code assignment is based on provider documentation and the medical record must support the codes submitted on the claim.

Essential (primary) hypertension 401

Code assignment is based on the type of hypertension documented (benign, malignant or unspecified). Statements such as high blood pressure, hypertension and hypertensive vascular disease are all coded with category 401 essential hypertension. When only an elevated blood pressure is noted without a diagnosis of hypertension, assign code 796.2 elevated blood pressure reading without diagnosis of hypertension. Terms such as controlled and uncontrolled indicate the status of the condition and do not have a bearing on code assignment for hypertension.

Hypertensive heart disease 402

Assign category 402 hypertensive heart disease when a cardiac condition is stated (due to hypertension) or implied (hypertensive). The physician must document cause and effect between the two conditions. Category 402 is further specified based on the presence of heart failure. Use additional codes from (428.0-428.43) to specify type of heart failure if known.

Hypertensive chronic kidney disease 403

ICD-9 coding guidelines assume a cause and effect relationship when both hypertension and chronic kidney disease are documented. Assign codes from category 403 hypertensive chronic kidney disease along with additional codes for the stage of CKD from category 585 chronic kidney disease.

Hypertensive heart and chronic kidney disease 404

When documentation supports heart and kidney complications with hypertension, the rules of cause and effect are as follows:

- Assumed cause and effect for hypertension and chronic kidney disease.
- Requires documented cause and effect for hypertension and heart disease.

Instructional notes state to use additional codes from 428.0 to 428.43 to specify the type of heart failure (if known) and the stage of CKD from category 585 chronic kidney disease. ICD-10 equivalent code category: I13 hypertensive heart and chronic kidney disease.

Secondary hypertension 405

Hypertension caused by underlying conditions such as adrenal gland disorders, kidney disease and drugs is called secondary hypertension. Assign codes for the underlying conditions in addition to codes from category 405 for secondary hypertension when documentation supports a cause and effect relationship.

AHA Coding Clinic advice

When the provider establishes a linkage or relationship between two conditions, they should be coded as such. The entire record for the date of service should be reviewed to determine

whether a relationship between the two conditions exists. The fact that a patient has two conditions that commonly occur together does not necessarily mean that they are related. A different cause may be documented by the provider. If it is not clear whether or not two conditions are related, coders should query the provider (AHA Coding Clinic Q3, 2012).

Hypertensive diseases in ICD-10

An important change for hypertension is that ICD-10 does not require documentation of the type of hypertension for correct code assignment. Providers will need to document the effects of hypertension along with any underlying conditions and treatment given. The table below shows code categories for hypertensive diseases in ICD-10.

ICD10	Description
I10	Essential (primary) Hypertension
I11	Hypertensive Heart Disease (with or without heart failure). Use an additional code from I50 to specify type of heart failure (if present).
I12	Hypertensive Chronic Kidney Disease. Use an additional code from N18 to identify stage of chronic kidney disease.
I13	Hypertensive Heart and Chronic Kidney Disease. Use an additional code from I50 to specify type of heart failure (if present) and an additional code from N18 to identify stage of chronic kidney disease.
I15	Secondary Hypertension. Requires two codes, one for underlying cause and one from category I15 to identify secondary hypertension. Sequencing is based on circumstances of visit and documentation.

Questions?

If you have questions about
this newsletter or need
assistance with any other item,
call Provider Services at
1-800-454-3730
or contact your local Provider
Relations representative.

Recovery look-back period to align with CMS

To align with the Centers for Medicare & Medicaid Services (CMS) guidelines, Amerigroup Community Care will begin recovering Medicare Advantage claim overpayments within four years of the claim payment date. Currently, Amerigroup recovers overpayments within three years of the claim payment date.



What this means to you

As of May 1, 2015, providers have been notified in writing of any Medicare Advantage claim overpayments identified with good cause within four years of the claim payment date consistent with the CMS guidance below unless a different time frame is specifically noted for Medicare Advantage plans in the provider's contract.

CMS guidance

42 CFR § 405.980 gives guidance to Payors that overpayment recoveries can occur:

- 1 **Within one year** from the date of the initial determination or redetermination for any reason.
- 2 **Within four years** from the date of the initial determination or redetermination for good cause as defined in § 405.986.
- 3 **At any time** if there exists reliable evidence as defined in § 405.902 that the initial determination was procured by fraud or similar fault as defined in § 405.902.
- 4 **At any time** if the initial determination is unfavorable, in whole or in part, to the party thereto, but only for the purpose of correcting a clerical error on which that determination was based.
- 5 **At any time** to effectuate a decision issued under the coverage appeals process.

In addition, CMS' Medicare Integrity program employs Recovery Audit Contractors (RAC) to identify and correct improper Medicare payments. The RAC program allows for a look-back period of up to five years.

Overpayment examples

- Billing errors, such as deviation from National Correct Coding Initiative guidelines and improper use of billing modifiers
- Payment errors, such as an incorrect fee schedule applied to the claim or identification of a member's other health insurance that would be primary

The appeals process remains unchanged.

If you have any questions, please call the Provider Services Unit at **1-866-805-4589** or contact your Provider Relations representative. We appreciate your care for our Medicare Advantage members.

Amerivantage is an HMO plan with a Medicare contract and a contract with the New Mexico Medicaid program. Enrollment in Amerivantage depends on contract renewal.

Distinct procedural service coding update

On January 1, 2015, the Centers for Medicare & Medicaid Services (CMS) established four new HCPCS modifiers to define subsets of the -59 modifier used to define a distinct procedural service.

How is the coding for this modifier changing?

Currently, the -59 modifier is used when a code for a service, which would usually be bundled, is being considered separate and distinct from another service.

CMS has defined four new HCPCS modifiers to selectively identify subsets of distinct procedural services (-59 modifier). These modifiers, collectively referred to as -X{EPSU} modifiers, are as follows:

- **XE separate encounter** – A service that is distinct because it occurred during a separate encounter
- **XS separate structure** – A service that is distinct because it was performed on a separate organ/structure
- **XP separate practitioner** – A service that is distinct because it was performed by a different practitioner
- **XU unusual nonoverlapping service** – The use of a service that is distinct because it does not overlap usual components of the main service

Amerigroup Community Care will begin accepting CMS Modifiers for distinct procedural services. We will continue to recognize the -59 modifier; however, CPT instructions state that the -59 modifier should not be used when a more descriptive modifier is available. The -X{EPSU} modifiers are more selective versions of the -59 modifier; it would be incorrect to include both modifiers on the same line.

Amerigroup will be accepting the -X{EPSU} modifiers prior to the National Corrective Coding Initiative (NCCI) edits update. We will require the use of selective modifiers in lieu of the general -59, when the -X{EPSU} modifiers provide more clarity for the service/procedure performed.

ICD-10 made easy

We know that ICD-10 can often look daunting. But there is no need to memorize all of the new ICD-10 diagnosis and inpatient procedure codes.

If you are not an inpatient facility, you only need to be concerned with the most common ICD-10 PCS diagnosis codes your practice uses today. For example:

- If you are a cardiologist and only treat cardiac patients, focus only on those diagnoses related to your specialty during the course of your ICD-10 remediation work.
- If you practice general or pediatric medicine and therefore treat patients with a wide range of medical conditions, use the 80/20 rule to determine which ICD-10 codes are most pertinent.
- If you rarely see a particular ailment, there's no need to memorize it or convert it to the ICD-10 equivalent diagnosis code on your paper super bill or problem list in your electronic medical record. You only need to have enough clinical detail in your clinical documentation to determine the code in your ICD-10 coding tool, whether it is a book or online.

For more information, visit our ICD-10 web page at providers.amerigroup.com/Pages/ICD10.aspx.



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ProviderNews

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