

Provider Newsletter

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An Anthem Company

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Electronic data interchange gateway update

Amerigroup Community Care of New Mexico, Inc. has designated Availity as a **no-cost option** to operate and service your electronic data interchange (EDI) entry point (or EDI gateway). This designation will ensure greater consistency and efficiency in EDI submission.

Who is Availity?

Availity is well known as a web portal and claims clearinghouse, but they are much more. Availity also functions as an EDI gateway for multiple payers and serves as the single EDI connection.



Your organization can submit and receive the following transactions through Availity's EDI gateway:

- 837 — institutional claims
- 837 — professional claims
- 837 — dental claims
- 835 — electronic remittance advice (ERA)
- 276/277 — claim status
- 270/271 — eligibility request

Availity payer IDs

You can access the *Availity Payer List* [here](#).

Electronic funds transfer (EFT) registration

To register or manage account changes for EFT only, use the [EnrollHub™](#), a CAQH Solutions™ enrollment tool, a secure electronic EFT registration platform. This tool eliminates the need for paper registration, reduces administrative time and costs, and allows you to register with multiple payers at a time.

If you were previously registered to receive EFT only, you must register using EnrollHub to manage account changes. No other action is needed.

ERA registration

Use Availity to register and manage account changes for ERA. If you were previously registered to receive ERA, you must register using Availity to manage account changes.

Manage your paper remittance vouchers suppression (turn off) [here](#).

Get started with Availity:

- If you wish to submit directly to Availity, setup is easy. Go to the [Availity Welcome Application](#) and begin the process of connecting to the Availity EDI Gateway for your EDI transmissions.
- If you wish to use another clearinghouse or billing company, please work with them to ensure connectivity.

Need assistance?

The [Availity Quick Start Guide](#) will assist you with any EDI connection questions.

Contacting Availity

If you have any questions, call Availity Client Services at 1-800-AVAILITY (1-800-282-4548) Monday-Friday from 6 a.m.-5:30 p.m. Mountain time.

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