

Specialty Reference Guide



An Anthem Company

<https://providers.amerigroup.com/MD>

You can refer Amerigroup Community Care members to any participating provider. The providers listed below offer convenient office hours and the potential for quicker access to appointments in your area. These providers represent just part of our network. For the most up-to-date list of participating doctors and facilities:



- Visit <https://providers.amerigroup.com/MD> — your source for the most current provider manual, lookup tools, quick reference guides, member eligibility information, panel lists, electronic claims submission and more.
- Choose **Find a Doctor** at the top of the page.
- Select your state.
- Search by specialty, area or name.

Provider	Phone number	Address	City
Cardiology			
Union Cardiology Associates ¹	1-443-643-3729	111 West High St., Suite 112	Elkton
Delaware Cardiovascular Associates ¹	1-443-406-7854	215 North St., Suite C	Elkton
Endocrinology			
Union Endocrinology Associates ¹	1-443-643-3200	137 West High St., Suite B	Elkton
Diabetes and Endocrinology M. Smith, PA	1-410-392-9026	303 Landing Lane	Elkton
ENT			
Union ENT	1-410-392-2380	111 West High St., Suite 303	Elkton
Gastroenterology			
Union Gastroenterology Associates	1-410-398-8888	137 West High St., Suite 2B	Elkton
General Surgery			
Union Surgery Associates ¹	1-410-398-888	137 West High St., Suite 2B	Elkton
Nephrology			
Nephrology Associates, PA	1-443-981-3130	137 West High St., Suite 1A	Elkton
Neurology			
Union Neurology ¹	1-443-643-3335	137 West High St., Suite 2A	Elkton
Oncology			
Union Hematology Associates	1-410-392-2677	111 West High St., Suite 302	Elkton
Ophthalmology			
Seidenberg Protzko Eye Associates ¹	1-410-620-3600	360 E Pulaski Highway, Suite 1	Elkton

¹ Sees adult and pediatric members.

Last updated 5/29/2020

Cecil County

² Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup Community Care. American Imaging Management is a separate company providing utilization review services on behalf of Amerigroup Community Care. DentaQuest is an independent company providing dental benefit management services on behalf of Amerigroup Community Care. Scion is an independent company providing pediatric dental services on behalf of Amerigroup Community Care. Superior Vision is an independent company providing routine vision services on behalf of Amerigroup Community Care. Optum Maryland is an independent company providing specialty mental health and substance abuse services on behalf of Amerigroup Community Care.

Orthopedics			
Chesapeake Sports & Orthopedic ¹	1-410-620-6300	360 E Pulaski Highway, Suite 4	Elkton
Mark Pfaff ¹	1-410-996-8686	160 Railroad Ave.	Elkton
Urology			
Union Urology Associates, PA ¹	1-410-620-2244	137 West High St., Suite 2B	Elkton
Dermatology			
Angela Coleman ¹	1-443-593-3021	204 South St., Suite D	Elkton

Review our online provider manual or quick reference card for detailed claims, precertification, and grievance and appeal instructions.

Contact information	
Amerigroup Provider Services	Medicaid: 1-800-454-3730 ; Monday to Friday, 8 a.m. to 6 p.m. Eastern time. If you have claims questions: Listen for the prompt and say “claims.” You can also wait to speak to a representative.
Precertification and notification	Precertification Look Up Tool: https://providers.amerigroup.com/Pages/PLUTO.aspx Phone: 1-800-454-3730 Fax: 1-800-964-3627 Web: https://www.availity.com² Precertification for magnetic resonance angiography, magnetic resonance imaging, computerized axial tomography, and nuclear cardiac and positron emission tomography scans: American Imaging Management: ²1-800-714-0040
Preventive dental services	Adult members — DentaQuest: ²1-800-341-8478 http://www.dentaquest.com/state-plans/regions/maryland Pediatric members — Scion² (Maryland Healthy Smiles): 1-844-275-8753
Disease Management Centralized Care Unit (DMCCU) services	1-888-830-4300
Language assistance services for members	1-800-600-4441 (TTY 711)
24-hour Nurse HelpLine	1-800-600-4441 (TTY 711)
Pharmacy services	Phone: 1-800-454-3730 Retail Precertification: 1-844-490-4871 Medical Injectables Precertification: 1-844-490-4873
Routine vision services	Superior Vision: ² 1-844-585-2020 Web: https://superiorvision.com
Specialty Mental Health and Substance Abuse services	Optum Maryland: ²1-800-888-1965 (TTY 711)

Recent updates in the Maryland Public Behavioral Health System:

- Optum Maryland now manages adult residential treatment services for substance use disorders (SUDs).
- Medication Assisted Treatment (including buprenorphine and Vivitrol) for SUD is now available in multiple treatment settings in addition to traditional opioid treatment programs.
- Expanded services for the treatment of gambling disorders delivered by SUD treatment programs
- Reimbursement is no longer given to laboratories for definitive urine drug screens greater than 14 substances. The Maryland Department of Health (MDH) recommends providers use the American Society of Addiction Medicine Smart Testing guidelines. MDH also added coverage for providers who have appropriate equipment to perform more extensive presumptive drug testing in their office. Please contact Optum Maryland if you have questions associated with covered drug testing changes.
- Applied behavioral analysis (ABA) is covered for children with autism spectrum disorder. Contact mdh.aba@maryland.gov for information or referrals.
- For pregnant patients with substance use or mental health disorders requiring collaboration and coordination of behavioral health and medical care, contact Emilie Butler at Optum Maryland: emilie.butler4@optum.com. For additional information on screening tools and other topics, visit the Optum Maryland website at <https://maryland.optum.com/content/ops-maryland/maryland/en.html> and select the tab for **Non Behavioral Health Providers**.