

# Amerigroup Website User Guide: Kansas Health Risk Assessment Lookup

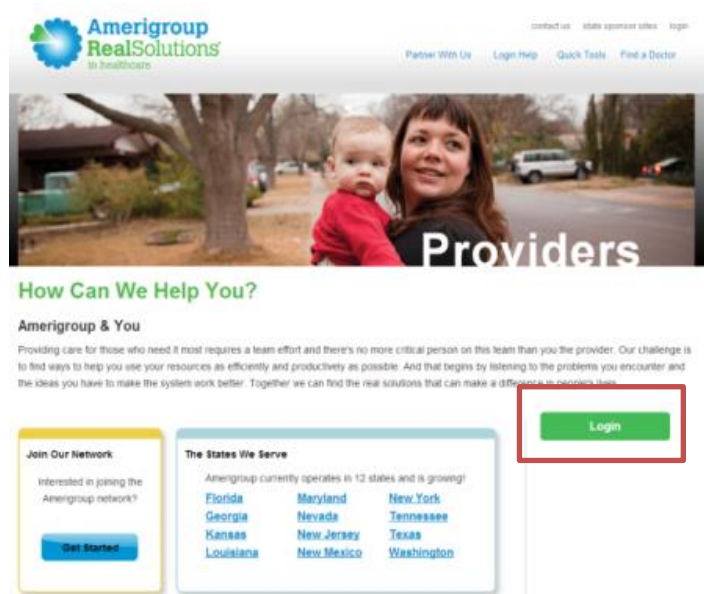
## Health Risk Assessment Lookup

Providers can access the Health Risk Assessment Lookup tool by logging in to the Amerigroup provider self-service website or the Availity Web Portal.

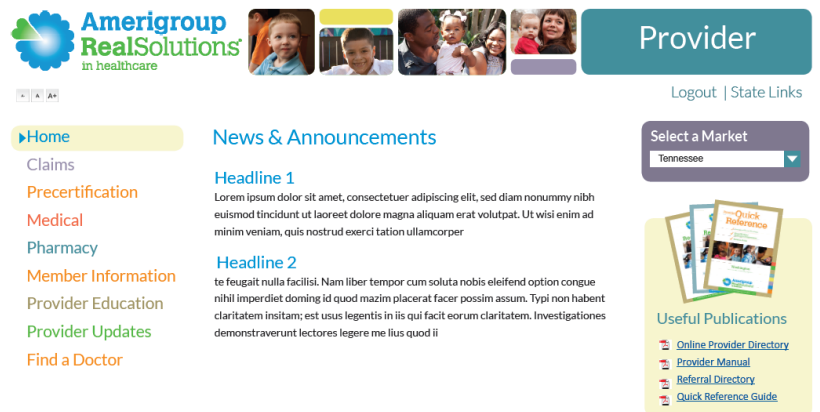
### From the Amerigroup provider self-service website

To access the Health Risk Assessment Lookup tool from providers.amerigroup.com:

Click on Log in and enter your Availity ID and password



Select the Member Information tab on the left-hand navigation



Member Services: 1-800-600-4441 (TTY 1-800-855-2880)

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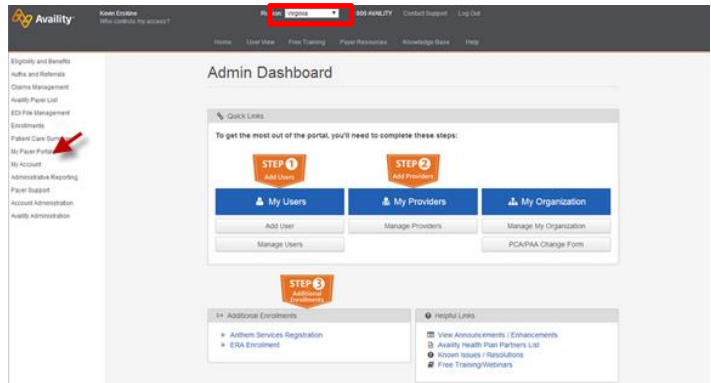
## From the Availity website

To access the Health Risk Assessment Lookup tool from www.Availity.com:

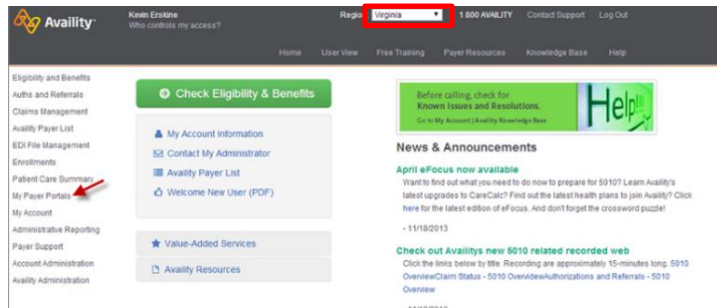
Click on Log in and enter your Availity ID and password



Select your state from the drop-down list in the top tool bar

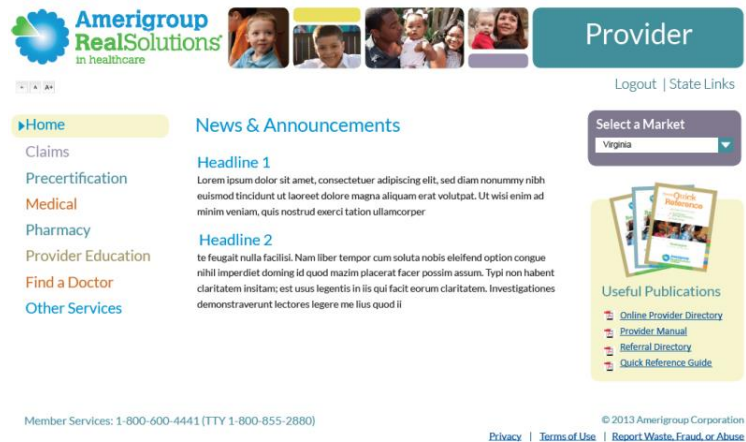


Select Amerigroup Provider Self-Service from the My Payer Portals in the left-hand navigation of either the Account Administrator or normal user screen



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Select the Member Information tab from the left-hand navigation of the Amerigroup provider self-service website



Select Health Risk Assessment, then:

1. Enter the **Member ID Type** drop-down menu, and select the specific ID type.
2. Enter the ID number in the **Member ID** field that corresponds with the ID type selected.
3. Enter the correct date in the **Member Date of Birth** field.
4. Click **Search**. Your search results will display.

#### Notes:

- You can review the information captured in the member's HRA if the status is **Completed** or **In Progress**.
- You cannot review HRA information if the member's status is **Not Started**.
- If the information entered is for an out-of-state or ineligible member, an error message will display.
- You can try your search again by clicking the **Return to Member Search** button. If you need assistance, please call Amerigroup Provider Services at 1-800-454-3730.

**Find Member**

Fill out the form below:

Member ID Type:

Member ID: \*

Member Date Of Birth: \*

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- Click the **View HRA** link to access the member's health risk assessment.

Results					
Last Name	First Name	Amerigroup Member ID	DOB	Status	View HRA
Test	Robbie	712-1234567	12/12/1988	Completed	<a href="#">View HRA</a>

- Review the member's HRA results.
- Click the **Print HRA** button to print a copy of the member's information.



- Click **Return to Member Search** to return to the search screen.

**Initial Assessment - Member's answers for the HRA**

Member Demographics

Member Amerigroup ID # **123456789**

Member First Name **Test**

Member Last Name **Member**

Health Perceptions

Do you feel your health is: **Very Good**

Do you have a PCP that you work well with? **Yes**

Do you have a specialist(s) that you see on a regular basis? **Yes**

Over the past 2 weeks, how often have you been bothered by: little interest or pleasure in doing things **More than half the days**

Over the past 2 weeks, how often have you been bothered by: feeling down, depressed or hopeless **Several Days**

Health Screening

Are you currently pregnant? **Yes**

Do you have any physical or behavioral health conditions you are under the care of a doctor for? **Yes**

List Conditions **Test Conditions**

Medications/DME/ADLs

Do you take medications for any chronic conditions? **Yes**

Do you use four or more prescription medications? **No**

Are you able to take your medications as prescribed and instructed by your doctor? **Yes**

Do you have any concerns about your medications? **Yes**

Do you have any allergies to medications? **Yes**