



Home- and Community-Based Service Provider Submission of Electronic Visit Verification Claims With Third-Party Liability

As you may be aware, the only Third-Party Liability (TPL)-related claims that the Electronic Visit Verification (EVV) vendor can process are those for which you have received a TPL blanket denial. To allow for all other TPL-related claims, when you receive the TPL denial, we will allow you to submit your claims via one of the following methods:

- Submit an 837 with the TPL document attached directly to one of our clearinghouses
- Submit a claim directly to Amerigroup Kansas using the Web claim portal and attaching the TPL document

Claim submission instructions and clearinghouse information are located in the Amerigroup provider manual.

OR

- Submit the 837 with the TPL information completed directly to Hewlett-Packard Enterprise Services (HPES)
- Submit a Web claim with the information completed directly to HPES or
- Submit a paper claim with the TPL document attached through front-end billing directly to HPES