

Synagis® PA Process Overview

Synagis® (palivizumab) requires prior authorization (PA) when billed through the medical or pharmacy benefit. Synagis® may be considered for coverage during the Respiratory Syncytial Virus (RSV) season from November 1, 2016 through March 31, 2017 as designated in the state PA criteria. The Synagis® criteria is available on the Kansas Department of Health and Environment (KDHE) Clinical PA website at http://www.kdheks.gov/hcf/pharmacy/PA_Criteria/Synagis_PA_Criteria.pdf.

Refer to the specific PA processes below. The PA process differs for medical PA and retail pharmacy PA. The forms and helpdesk information are unique to each process.

Medical benefit PA process:

A medical PA is required when the provider's office uses the Synagis® from their stock to administer to the child. Providers must use the Amerigroup Kansas, Inc. Synagis® enrollment form to send in the clinical information for the PA. This form is available on the Amerigroup provider website at providers.amerigroup.com/KS > Provider Resources & Documents > Pharmacy > [Synagis® Enrollment form](#). Complete the form and fax it to:

Amerigroup pharmacy PA helpdesk: **1-800-454-3730**

Amerigroup pharmacy PA fax: **1-800-359-5781**

Retail pharmacy PA process:

A pharmacy PA is required when the pharmacy supplies the Synagis® to the member who then brings it to their provider's office to be administered. Providers must use the Amerigroup Synagis® pharmacy PA form to send in the clinical information for the PA. This form is available on the Amerigroup provider website at providers.amerigroup.com/KS > Provider Resources & Documents > Pharmacy > Pharmacy Prior Authorization Forms > [Synagis®](#).

Providers can contact Express Scripts PA helpdesk by phone, by fax or through their website:

Express Scripts PA helpdesk: **1-855-201-7170**

Express Scripts PA fax: **1-800-601-4829**

Express Scripts website: www.express-scripts.com