Accessing remittance viewer
Accessing the remit viewer

- Log into the Availity web portal.
- Access the remit viewer via the **Payer Spaces** option on the top right of the screen.
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• Choose Amerigroup Iowa, Inc. from the Payer Spaces drop down box
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- Select *Applications*, then select *Open* under *Remittance Inquiry* to navigate the remit viewer functionality.
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• Choose your organization, tax ID and express entry provider from the drop down box. Then enter your search criteria.
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- From the **Remittance Inquiry Results** page, users can sort the results by provider name, issue date, check/electronic funds transfer (EFT) number or check/EFT amount.
Remittance viewer additional information

- Remit images available for all Amerigroup members.
- Remits of over 50 pages will return the first 50 pages for viewing.
- To view all pages, the user must download or print the remit.
- Search in span of seven days and up to 15 months back.
- To access the remit viewer, the user needs to have access to view claims status inquiry.
Questions?

Thank you!