

Long-Term Services and Supports (LTSS) Case Management Leadership

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Preferred escalation process:

1. Contact CBCM directly
2. Contact applicable Regional Manager
3. Contact Cathi Havel, LTSS Operations Director

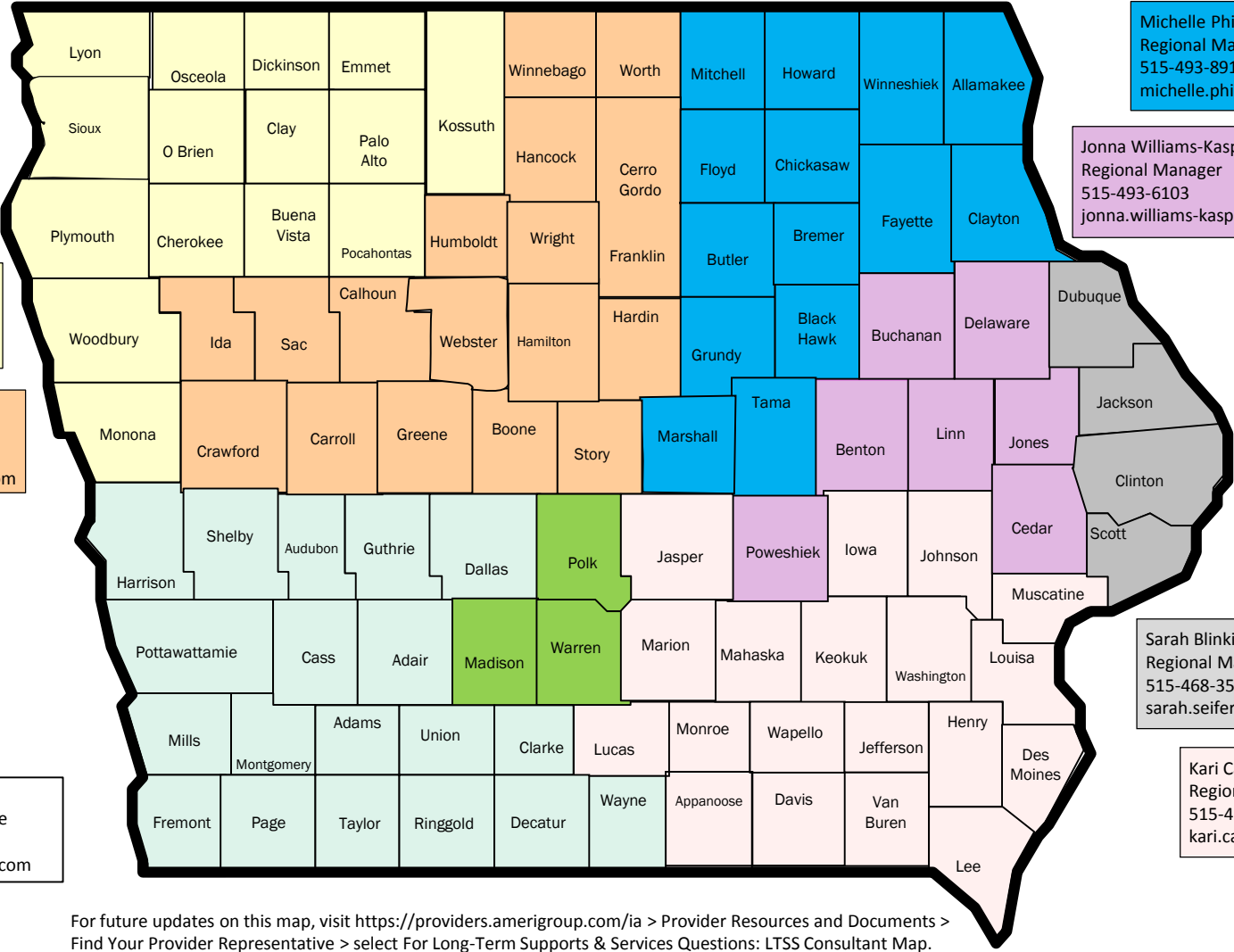
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For future updates on this map, visit <https://providers.amerigroup.com/ia> > Provider Resources and Documents > Find Your Provider Representative > select For Long-Term Supports & Services Questions: LTSS Consultant Map.