

Amerigroup Iowa, Inc. launches new Dual Special Needs Plan

Effective January 1, 2021, Amerigroup will offer a dual special needs plan, the Amerivantage Dual Coordination (HMO D-SNP), in Iowa. **Amerigroup has almost 80 years of experience in health care. Providers can count on us to be a stable and consistent performer in the Iowa market. Amerigroup offers Medicare Advantage products with Part A/B/D benefits. Plans are designed with the members' physical health in mind.**

Amerigroup provides members with access to high-quality health care services and our objective is to leverage the expertise we have gained in serving the health care needs of the Medicare-eligible population, especially our dual eligible population who are the most vulnerable at times. Dual-eligible members report a lower income and health status compared to other members. Our dual eligible members benefit from our enhanced model of care designed to optimize the health and well-being of our aging, vulnerable and chronically ill members.

The Amerivantage Dual Coordination plan will be available in the following counties: Benton, Cedar, Cerro, Gordo, Clarke, Grundy, Guthrie, Henry, Jackson, Jasper, Jefferson, Johnson, Linn, Lucas, Madison, Polk, Poweshiek, Tama, Union, Warren, Washington and Winneshiek.

Individuals who enroll in Amerivantage Dual Coordination will be able to select one of the nine services offered in the Everyday Extras package listed below, at no extra cost. Members should consult their Evidence of Coverage document for specific details as benefits may vary.

- **Personal home helper** — This benefit provides in-home support for caregiver respite, home-based chores and activities of daily living (ADL) to address needs while recovering from injury or illness. It covers up to four hours per day for 31 days or 124 hours of care in a calendar year. Prior authorization is required. Benefit levels may vary by plan.
- **Transportation** — Transportation to and from medical visits, SilverSneakers®* locations and pharmacy visits is covered by this benefit. This benefit covers up to 60 one-way trips each calendar year. The service requires approval at least 48 hours in advance. Benefit levels may vary by plan.
- **Assistive devices** — This provides up to a \$500 allowance toward the purchase of assistive or safety devices, such as toilet seats compliant with the *Americans with Disabilities Act (ADA)* standards, shower stools, hand-held shower heads, reaching devices, temporary wheelchair ramps and more. Benefit levels may vary by plan.
- **Healthy meals** — Members can receive meals to prevent, treat or avoid a health-related issue. Member must have a recent discharge and a BMI greater than 25, a BMI less than 18.5 or an HbA1C greater than 9.0. Nutritional assessment and prior authorization are required.

* Tivity Health, Inc. is an independent company providing the SilverSneakers fitness program on behalf of Amerivantage Dual Coordination.

- **Adult Day Center** — This benefit includes one visit per week for up to eight hours. It also includes transportation to and from the adult day care location. To be eligible, the member must need help with at least two ADL, and a clinician must recommend the benefit. The member must submit a request for reimbursement for a plan-approved, licensed facility. The maximum reimbursement is \$80 per day. Prior authorization is required.
- **Health and fitness tracker** — Members can receive a wearable health and fitness tracker to help them achieve their health goals. Members are eligible for one device every two years. This benefit also comes with access to online programs to improve their physical health and brain skills. These programs include fitness and health coaching, as well as exercises that can improve their attention, memory and navigation abilities.
- **Healthy Pantry** — Members are eligible for monthly nutritional counseling sessions, plus monthly pantry staples (nonperishable) to help them make changes to their diet that would help a diagnosed chronic medical condition. This benefit is filed under CMS' guidelines for Special Supplemental Benefits for the Chronically Ill (SSBCI). Prior authorization is required.
- **Pest control** — Based on qualifying clinical criteria, members could have their home treated every three months to control pests if an infestation is having a direct impact on a diagnosed chronic medical condition. This benefit filed under CMS' guidelines for SSBCI. Prior authorization is required.
- **Service dog support** — Members can get up to \$500 per year to help pay for items used to care for their ADA service dog, like leashes or vests. This benefit is filed under CMS' guidelines for SSBCI. Prior authorization is required.

Additional provider information will be available soon. Feel free to contact the Provider Relations Department at **1-800-454-3730** or by email at IAProviderQuestions@amerigroup.com if you have questions or are interested in obtaining more information.