

## Register today for new Availity services

We are offering a new array of online tools through the Availity Web Portal.

### A secure multi-payer portal

Availity's secure Web Portal, available to physicians and other providers, simplifies and streamlines health plan administration from multiple managed care organizations (MCOs). Availity is health information when and where you need it – a benefit to patients, providers and Amerigroup Iowa, Inc.

### Get the information you need instantly

The Availity Web Portal securely delivers patient information in a consolidated, consistent format. Through the web portal providers can:

- Submit simple batch eligibility and benefit inquiries for multiple patients with multiple MCOs.
- Submit claims.
- Check the status of a claim.
- Link back to the Amerigroup provider self-service website for all other transactions (e.g., panel listings, precertification requests and appeals).

### Take advantage of the benefits

Benefits to using the Availity Web Portal include:

- **No charge for transactions** – Amerigroup transactions are available at no charge to providers.
- **Accessibility** – Availity functions are available 24 hours a day from any computer with Internet access.
- **Standardized responses** – Availity returns responses from multiple payers in the same format and screen layout, providing users with a consistent look and feel.
- **Access to commercial and government payers** – Access to data from Amerigroup, Medicare, Medicaid and commercial carriers.
- **Compliance assured** – Availity is compliant with all HIPAA regulations.

### Get started

Register for the Availity Web Portal at [availity.com/providers/registration-details/](http://availity.com/providers/registration-details/). It's that simple.

If you already use Availity, no additional registration is needed. Amerigroup will appear as one of your payer options in the drop-down menu. If you experience any difficulties, contact Availity Client Services at 1-800-AVAILITY (1-800-282-4548).

After you log in to the secure portal, you have access to free live training, frequently asked questions, comprehensive help topics and other resources to help ensure you get the most out of your Availity experience. Client service representatives are available to answer your questions Monday through Friday from 7 a.m. to 6 p.m. Central time (excluding holidays) at 1-800-AVAILITY (1-800-282-4548).