

A message  
for providers

# Healthy Rewards



Amerigroup shares your commitment to your patients' health and well-being. We have implemented a new, easily accessible incentive program called Healthy Rewards. This program has been designed to help your patients stay on track with their health care visits.

**It's simple.** Every time your patient completes one of the qualifying healthy activities, they will get dollars added to their reloadable Healthy Rewards debit card.

- Prenatal first trimester or within 42 days of enrollment = \$20
- Prenatal visits (at least six prenatal care visits) = \$20
- Postpartum = \$20
- Well-baby visit by two weeks of age = \$20
- Well-child (at least six checkups before 15 months) = \$20

**Healthy Rewards can be used at the following approved retailers:**

Dollar General      Rite Aid  
Family Dollar      Walmart

Members may use these funds to purchase approved items, including baby care items and more.

**Help ensure your patients are receiving these rewards:**

- **Schedule** initial obstetrical (OB) visit within the first trimester or 42 days of enrollment with Amerigroup.
- **Complete** the patient's postpartum checkup 21-56 days after delivery. If your patient had a C-section, their one- to two-week postoperative visit does not count as a postpartum visit.

- **Encourage** your patients to track their visits and earn rewards.
- **Remind** your patients once the baby is born to schedule their well-baby appointment with their pediatrician.

**Here's how patients report their activities:**

1. **Log in to**  
<https://myamerigroup.com/healthyrewards>.
2. **Call** Healthy Rewards at 1-877-868-2004 Monday-Thursday from 9 a.m. - 8 p.m. and Friday from 8 a.m. - 7 p.m. Eastern time.
3. **Mail or fax** the activity card your patients bring to your office to sign. Fax to 1-800-507-8575.
4. **Allow** your patients to use an office-based terminal to report their activity online at <https://myamerigroup.com/healthyrewards>.

If you would like more information on the Healthy Rewards program or our high-risk obstetric case management program, please call our Provider Services team at 1-800-454-3730.

<https://providers.amerigroup.com/FL>