

Provider Update

Florida LTSS precertification fax number change

Summary: Effective immediately there is a new authorization request form and fax number for submitting Florida Long Term Care Services and Supports (LTC) authorization requests in Broward (all LTC providers) and Miami Dade (Nursing Facilities Only).

✦ **What this means to you:** You should send all LTC authorization requests to the fax number below. Remember that authorizations are required prior to billing for services. Providers will receive authorization approval via fax for their records. Share this information with your office staff to ensure appropriate requests to the new fax number on the provided form.

Where should I send LTC authorization requests (new requests, modifications or cancellations)?

You can send the attached request form via fax to:

1-844-285-1168

What does this change?

This change applies to the submission process for LTC authorization requests (new requests, modifications or cancellations) for all services covered under Florida Statewide Medicaid Managed Care LTC such as, but not limited to:

- Adult day care
- Nursing homes
- Assisted living services
- Home health services
- Respite requests
- Hospice

Who is affected by this change?

This change affects providers submitting requests for LTC services provided within Florida.

What if I need help?

If you have questions about this communication, received it in error or need help with anything else, contact Provider Services at 1-877-440-3738.



PF-FL-0036-15
Issued December 2015
by Amerigroup Community Care