Behavioral Health Case Management Solutions

Do you have a member who needs behavioral health case management?
Call Provider Services at 1-800-454-3730.

Case management solutions can help members with:
- Schizophrenia
- Bipolar disorder
- Depression
- Substance abuse disorders
- Other mental health conditions

Understanding the complexities and nuances of behavioral health and serious mental illness takes integrated care that explores all aspects of the member’s life.

When you refer a member, we’ll work together to develop treatment plans through all phases of illness, plus:
- Educate the member about his or her illness and care plans
- Coordinate care between multiple providers and pharmacies
- Find community resources and support
- Recommend mental health and wellness services and more

Through a whole-person approach, our case management team works with you, our members, their families and caregivers to manage their conditions and improve their daily lives.