

# Provider Update

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## Hurricane Sandy Updates: Relaxed Precertification Requirements

**Background:** As a result of Hurricane Sandy, a State of Emergency has been declared in New Jersey. We want to make sure our members continue to get the care they need, and we want you to know you have our support through this critical time.

✦ **What this means to you:** Please read further for more information.

### **Changes to Member Services**

To ensure you can deliver necessary services and members can get their medication during this time, we have relaxed some of our precertification and prescription refill requirements. We've posted more details [here](#).

### **What if I need assistance?**

If you have questions about this communication or need help with any other item, contact your local Provider Relations representative or call Provider Services toll free at 1-800-454-3730.

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