

KMAP PRTF BULLETIN 18087**PRTF Level of Care**

Reimbursement to a Psychiatric Residential Treatment Facility (PRTF) should not be made unless the eligibility system has been updated to reflect the individual has a PRTF level of care.

Note: The implementation of State policy by the KanCare managed care organizations (MCOs) may vary. The KanCare Open Claims Resolution Log on the Kansas Medical Assistance Program (KMAP) [Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

KMAP[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday