

## **New and Established Patient Billing for CMHCs**

National guidance has been provided for the purpose of differentiating between a new and an established patient. This distinction applies to those professional services rendered by qualified health care professionals who are able to bill for evaluation and management services. By the definition, a new patient is one who has not received any professional services from any qualified health care professional of the exact same specialty and subspecialty who belongs to the same group practice within the past three years. Community Mental Health Center (CMHC) employed professionals are considered to be practicing under the same specialty even though the licensure differs.

**Note:** The effective date of the policy is TBD, 2018. The implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the [KMAP Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

### **KMAP**

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

### **Customer Service**

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.  
Monday - Friday

For the changes resulting from this provider bulletin, view the updated *Mental Health Fee-for-Service Provider Manual*, Section 8400, page 8-16.

DXC Technology is the fiscal agent of KMAP.