

KMAP PHARMACY BULLETIN 18119

**REMINDER: Mental Health Medication
Emergency Supply**

When mental health medications are needed without delay and prior authorization (PA) is not available, a 5-day emergency supply should be dispensed to the beneficiary until PA can be secured. **The pharmacy follows the transmittal screen prompt to process the 5-day supply of mental health medication for the patient, when alerted at the time of adjudication. The pharmacy is reimbursed for the 5-day supply, even if PA is denied.**

This emergency supply override is available for all mental health medications that require clinical PA or Non-Preferred PA per the Preferred Drug List (PDL). The clinical PA criteria and PDL can be found on the Kansas Department of Health and Environment (KDHE) website on the [Preferred Drug List \(PDL\)](#) and [Prior Authorization - Clinical Criteria](#) pages. The 5-day emergency override code is not to be used for routine and continuous overrides.

Requirements to fill an emergency supply of mental health PA medication:

1. Verify beneficiary eligibility and plan participation.
2. Initiate the PA request to the appropriate PA department by phone or fax.
3. Submit the specific override code on the pharmacy claim for the appropriate PBM. (See the chart below.)
4. For claims submission assistance, contact the appropriate Pharmacy helpdesk. (See the chart below.)

MCO/PBM or FFS	Override Code	Pharmacy Helpdesk
Amerigroup/Express Scripts	PA Type = 01 and PA number = 1111	1-855-201-7170
Sunflower/CVS Caremark		
UHC/US Script		
Fee-for-service		

KMAP
[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

Reference [General Bulletin 17170](#), originally published on the [Bulletins](#) page of the KMAP website on July 18, 2017.

Note: The effective date of the policy was July 17, 2017. The implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletin. ~~The KanCare Open~~

DXC Technology is the fiscal agent of KMAP.